

Iowa Division of Community Action Agencies

Contact the appropriate agency below for assistance with the
FaDSS, LIHEAP, and Weatherization Programs

Polk County – Ankeny Office (LIHEAP and Weatherization information)

IMPACT Community Action Partnership
2701 SE Convenience Blvd., #2
Ankeny, IA 50023-3062
Phone: 515-965-0433
Hours: M-F 8:30-4:30
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Due to the covid-19 pandemic, some offices may be closed to the public.
Other methods of application are available if needed.

Polk County – Army Post Rd (Des Moines) (LIHEAP and Weatherization information)

IMPACT Community Action Partnership – Southside
500 Army Post Road
Des Moines, IA 50315
Phone: 515-274-9496
Hours: M-F 8:30-4:30
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Due to the covid-19 pandemic, some offices may be closed to the public.
Other methods of application are available if needed.

Polk County – Drake Site Office (Des Moines) (LIHEAP and Weatherization information)

IMPACT Community Action Partnership
3226 University Ave.
Des Moines, IA 50311
Phone: 515-518-4770
Hours: M-F 8:30-4:30
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

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Other methods of application are available if needed.

Polk County – Valley Junction (West Des Moines) *(LIHEAP and Weatherization information)*

West Des Moines Human Services
IMPACT Community Action Partnership
139 6th Street, PO Box 65320
West Des Moines, IA 50265-0320
Phone: 515-222-3660
Hours: M Tu Th 8:00-3:00; W 8:00-12:00
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Due to the covid-19 pandemic, some offices may be closed to the public.
Other methods of application are available if needed.

**FOR FAMILY DEVELOPMENT AND SELF SUFFICIENCY (FaDSS) PROGRAM
INFORMATION ONLY CONTACT:**

Polk County

Polk County Family Enrichment Center 2309
Euclid Ave.
Des Moines, Iowa 50311
Phone: 515-286-3406
Website: <https://www.polkcountyiowa.gov/community-family-youth-services/community-and-family/family-enrichment-center/>