

Iowa Division of Community Action Agencies

Contact the appropriate agency below for assistance with the FaDSS, LIHEAP, and Weatherization Programs

Polk County – Ankeny Office (LIHEAP and Weatherization information)

IMPACT Community Action Partnership
641 S Ankeny Blvd, Ste H
Ankeny, IA 50023-3418
Phone: 515-518-4770
Hours: Mon-Fri 8:30-4:30
Website: <https://www.impactcap.org/>

Polk County – Drake Site Office (Des Moines) (LIHEAP and Weatherization information)

IMPACT Community Action Partnership
3226 University Ave.
Des Moines, IA 50311
Phone: 515-518-4770
Hours: Mon-Fri 8:30-4:30
Website: <https://www.impactcap.org/>

Polk County – Valley Junction (West Des Moines) (LIHEAP and Weatherization information)

West Des Moines Human Services
IMPACT Community Action Partnership
139 6th Street, PO Box 65320
West Des Moines, IA 50265-0320
Phone: 515-222-3660
Hours: Mon, Tues, Thurs 8:00-3:00; Wed 8:00-12:00
Website: <https://www.impactcap.org/>

For all Impact Offices:

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Polk County (FaDSS information)

Polk County Family Enrichment Center
2309 Euclid Ave.
Des Moines, Iowa 50311 Phone: 515-286-3406
Website: <https://www.polkcountyiowa.gov/community-family-youth-services/community-and-family/family-enrichment-center/>