

# Iowa Division of Community Action Agencies

*Contact the appropriate agency below for assistance with the  
FaDSS, LIHEAP, and Weatherization Programs*

**Franklin County** *(LIHEAP information)*

North Iowa Community Action Organization – Outreach Center  
123 1st Ave. SW, PO Box 384  
Hampton, Iowa 50441  
Phone: 641-456-3431  
Hours: W 8:00-4:30  
Website: <https://nicao-online.org/>

Due to the covid-19 pandemic, please call the office to determine the best way to apply.

**Franklin County** *(Weatherization information)*

Operation Threshold  
1535 Lafayette Street  
Waterloo, Iowa 50704  
Phone: 319-291-2065  
Website: <http://www.operationthreshold.org/>

**Franklin County** *(FaDSS information)*

North Iowa Community Action Organization  
1190 Briarstone Dr. SW  
Mason City, Iowa 50401  
Phone: 641-423-7766 Ext. 19  
Website: <https://nicao-online.org/>