



Governor Kim Reynolds
Lt. Governor Adam Gregg
San Wong, Director

Iowa LIHEAP Program Notice 21-07

To: Executive Directors and LIHEAP Coordinators
From: Christine Taylor, Energy Assistance Bureau Chief
Bill Brand, DCAA Administrator
Date: July 7, 2021
Re: Resuming In-Person Services for LIHEAP

Effective immediately, agencies may resume meeting with LIHEAP applicants in-person. LIHEAP staff who are fully vaccinated may meet with customers without restriction. LIHEAP staff who are unvaccinated or whose vaccination status is undetermined must wear a mask and socially distance at all times during in-person contact with customers.

DCAA strongly recommends that all LIHEAP staff working directly with customers be fully vaccinated prior to resuming in-person services. Agencies may not require proof of vaccination but may ask employees to voluntarily disclose their vaccination status. Agencies are responsible for developing protocols and precautionary measures to limit the spread of the COVID-19 virus.

People are considered fully vaccinated:

- 2 weeks after their second dose in a 2-dose series, such as the Pfizer or Moderna vaccines, or
- 2 weeks after a single-dose vaccine, such as Johnson & Johnson's Janssen vaccine