



Governor Kim Reynolds
Lt. Governor Adam Gregg
San Wong, Director

Iowa LIHEAP Program Notice 20-07

To: Executive Directors and LIHEAP Coordinators
From: Christine Taylor, Energy Assistance Bureau Chief
Bill Brand, DCAA Administrator
Date: June 1, 2020
Re: Changes to Iowa LIHEAP Programmatic Operations Due to Covid-19

Effective Date: May 18, 2020

Due to COVID-19, operation of the LIHEAP program is changing to meet the needs of agencies and customers.

15.70 Emergency Cooling

In lieu of a written statement from a health care provider explaining that an air conditioner would be beneficial for the LIHEAP customer, a verbal declaration from the customer stating medical need will be accepted through September 30, 2020.