



KIM REYNOLDS
GOVERNOR

OFFICE OF THE GOVERNOR

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October 2, 2017

J. Janell George, Director
Administration for Children and Families
U.S. Department of Health and Human Services
Office of Community Services
Division of State Assistance
370 L'Enfant Promenade, S.W. 5th Floor W.
Washington, D.C. 20447

Dear Ms. George:

This letter is to advise that, until further notice, I hereby delegate authority to the Division Administrator of the Iowa Division of Community Action Agencies (DCAA), Iowa Department of Human Rights, in making applications and providing certification to the 16 assurances contained in Title XXVI, section 2605(b) of the Omnibus Budget Reconciliation Act of 1981, Public Law 97-35, as amended in the administration and operation of its Low-income Home Energy Assistance Program (LIHEAP).

The Division Administrator of the DCAA is authorized to sign the LIHEAP State Plan and any subsequent amendments and/or agreements concerning the Low-income Home Energy Assistance Program in Iowa.

Thank you for your consideration in this matter. Any questions regarding the implementation of this program should be directed to William Brand, Division Administrator of the Division of Community Action Agencies, at 515-281-3268 or by email at bill.brand@iowa.gov.

Sincerely,

A handwritten signature in black ink that reads "Kim Reynolds".

Kim Reynolds
Governor of Iowa

10.00 PAYMENT MATRIX

1. <u>Poverty Level*</u>	<u>Points</u>
0 – 75%	8
76 – 100%	6
101 – 125%	5
126 – 175%	4
Over 175%	Ineligible

**NOTE: Poverty levels of .01% are rounded up to the next percentage*

2. <u>Targeting Factors</u>	
Fixed Income Only (no other sources of income)	1
Elderly (60 years and older)	1
Disabled	1
Children (under 6 years of age in household)	1
Detached Dwelling	1
Subsidized Housing	-2
5-Plexes (or more than 5)	-1
Heating Included in Rent	-4
Over \$50,000 in Savings	-4
3. <u>Fuel Type</u>	
Natural Gas	4
Electric	4
Liquid Propane (LP)	5
Fuel Oil	5
Solid Fuel (Wood/Coal/Corn)	2

AWARD CALCULATION

\$40 per point determined by total funding and expected # of participating households

The minimum benefit an approved LIHEAP customer may receive is \$40 and the maximum is \$720.

All income shall be verified for each household member based on the 30-day or 12-month period immediately preceding the application date, or the most recent calendar year.

The minimum benefit for liquid propane and fuel oil LIHEAP customers is \$500.

PUBLIC HEARING
2021 IOWA LIHEAP STATE PLAN
August 20, 2020 11:30 a.m.
Notes

Location

Google Meet

meet.google.com/tyb-ugje-iqo

Persons in Attendance

Christine Taylor, LIHEAP Bureau Chief

John Burnquist, LIHEAP Program Planner

Roger Pavey, Executive Director, Community Action of Eastern Iowa

Notes

The public hearing was called to order at 11:30 a.m..

Written comments received by Mr. Pavey are attached and were also provided verbally during the public hearing.

There were no other speakers, or comments, so the hearing was adjourned.

August 15, 2020

Christine Taylor, Bureau Chief
Division of Community Action Agencies
Department of Human Rights
Lucas State Office Building, 2nd Floor
Des Moines IA 50319

Dear Chris,

With this letter, I am submitting public comments to Iowa's Low-Income Home Energy Assistance Program (LIHEAP) State Plan. I offer the following comments:

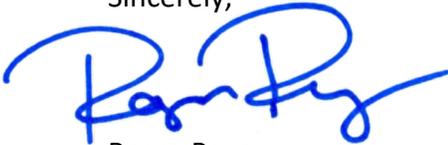
1. On the bottom of page 35 in section 17.2, you marked that Iowa requires Social Security Cards for all household members. I believe this is inconsistent with the program manual. Should you have checked "Requested" on that section and "Required" on one of the next two rows in the chart? We do not require a Social Security Card for every household member currently. The manual describes alternative documents, including passports and driver's licenses.
2. Similarly, on page 36 in section 17.3, your comment says, "Household members may also present a current Iowa Driver's License or Photo ID, both of which are obtained through the Iowa Department of Transportation and are issued only to persons lawfully in the United States." I am concerned about the word "also" in this sentence as this implies we should collect both the Social Security card and a driver's license. I am requesting that this section be changed to read "Household members may present a current Iowa Driver's License or Photo ID, both of which are obtained through the Iowa Department of Transportation and are issued only to persons lawfully in the United States, instead of presenting a Social Security Card."
3. On page 18 of the plan, section 6, you enumerate your outreach efforts. I am asking your office to join me in using program data to explore the effectiveness of outreach, especially as it relates to households that fall into demographic categories that may be most vulnerable to disconnection from their power source. Does energy affordability have a disparate impact on Black or Hispanic households in Iowa? What does the program data tell us about whether this disparate impact exists, and what can we do to improve LIHEAP outreach and to impact policies that reduce or eliminate this impact?
4. On pages 13-14 of the plan, section 4.11, you indicate that home visits are contractually required. Please consider also requiring all agencies to offer online

application capability within 12 months of the submission of this plan. All agencies can accept online applications, but not all agencies use that capability. All lowans should have the opportunity to apply online, maximizing the number of ways a household can apply. Requiring all agencies to offer this option will standardize the application modalities across Iowa.

5. While I understand the need to not make significant changes to the State Plan this year due to COVID-19, I am requesting the State of Iowa continue to explore the categorical eligibility for TANF-recipient households. Data from previous program years shows that considerably less than half of the families receiving TANF also receive LIHEAP. TANF-recipient households are especially financially vulnerable and often face multiple barriers that may be impacting their ability to apply for services. For FY21, I would like to see increased outreach to TANF-recipient households.

Thank you for the opportunity to provide comments and for considering these suggestions. We value our partnership with you.

Sincerely,



Roger Pavey
Executive Director