

**IOWA NUHRIN COVO ZUNG (DEPARTMENT OF HUMAN RIGHTS)
MIBU BAWMHNAK TAWLRELTU (DIVISION OF COMMUNITY ACTION AGENCIES)**

**IOWA CHUNG UMMI TANGKA LUT TLAWMMI MEI MAN (HOME ENERGY)
BAWMHNAK TIMHTUAHNAK**

AZU-KHAN (APPEAL) LE BIACEIH NINGCANG

Mah bawmhnak sokmi hi ngah lo siloah ngah le ngah lo, bawmhnak hmuh ding zat le bawmhnak pek ding biachahnak tuah dingah, sok ningcang palh ahcun, azu-khan (appeal) tuah khawh asi. Mah soknak ngah le ngah lo biachahnak tuah dih hnu, siloah, biachah dih in ngah lonak ca kuat hnu in ni 30 chungah azu-khan (appeal) tuahnak cu cakuat in siseh azu-khannak in siseh, na umnak hmun tuanvo ngeitu phu (LAA) sin ah tuah khawh asi.

Na soknak cu LAA nih ngah le ngah lo ni 30 a tling i na soknak catlap pawl zong a tlin dih ko nain ngah le ngah lo biachahnak an tuah lo ahcun, ngah lo tikah tuah dingmi a tuah lo tiah a soktu cu ruahpiak a si lai. Na ngah lo ahcun ni 30 chungah azu-khan (appeal) nak caan a um.

Azu khan tuah tikah a soktu nih LAA sin ah azu-khan (appeal) nak ca a tial hrimhrim a herh, zeibantuk in dah tuah a duh kong le a dangdang ngah le ngah lo dingah a hnorsuang khotu thil a herhmi tete zong telh chih a herh. A soktu nih ca rel le tial a thiam lo ahcun, LAA nih car el, tial le azu-khan (appeal), biaceihnak, le a dangdang a herhmi kongah bawmhnak a pek lai.

A soktu nih azu-khan (appeal) mi kha, a khan hnu in ni sarh chungah LAA nih azu-khan nak a phi chuak cu ca kuat in a thanh lai (mail in a kuat si ahcun, a nithla zong aa tel chih lai).

Azu-khanmi kongah biachahnak tuahmi cungah azu-khangtu nih aa lung si lo ahcun, LAA sin ah biachahnak a cohlan hnu ni 14 chungah ca a tial khawh (mail in kuat ah cun nithla a lang chih lai) cun ramkulh cozah sinah mibu bawmtu phu (Community Action Agencies or DCAA) he biaceihpiak dingin ca a tial khawh. Azu-khangtu nih zeiruangah dah tuanvo ngeitu (agency) nih biachahnak an tuahmi ah aa lung si lonak kokng le biachahnak caah a biapi ding thil sining (information) tete a telh chih a herh.

LAA nih azu-khannak kongkau vialte cu DCAA sinah a kuat lai cun biaceihnak tuah ding caan cu biaceihnak tuah piak dingin azu-khan ni in 14 chungah biaceihnak ni caan a khiah lai. Azu-khangtu sin ah biaceihnak tuah ding ni le caan khiahmi cu tuanvo ngeitu le cozah lei in cakuat a phan lai. Cakuat chungah biaceih ding nithla, a caan, le a hmunhma aa tel dih lai. Biaceihnak cu kap hnih si thiam caan te ah phone in siseh, a lengah siseh tuah a si te lai. Biaceih chungah, thil sining (information) vialte cu zohfelthan a si lai, cun ni 7 chungah biachahnak cu a thar in tuaththan a si lai.

DCAA biachahnak cu azu-khangtu nih Iowa in khase zohfeltu zung (Department of Inspection and Appeals or DIA) sinah nawlnak (appeal) a tuah lai. Tuanvo ngeitu (division) biachahnak a cohlan hnu ni 7 chungah azu-khannak (appeal) cu ca tial in a tuah a herh lai. Tuanvo ngeitu phu (division) nih biaceih ningcang cu Iowa ramkulh upadi (Administrative Code 481 - Chapter 10) ning tein a tuah lai.