Information for Undocumented Iowans

COVID-19

1.) UNEMPLOYMENT INSURANCE
- Undocumented immigrants don’t qualify, but Permanent legal residents and those who have work authorization DO qualify.
- https://www.iowaworkforcedevelopment.gov/COVID-19

2.) LIHEAP - LOW INCOME HOME ENERGY ASSISTANCE PROGRAM
- At least one family member in your household needs to be documented to apply for energy assistance.
- For more information call (515) 242-5655

3.) MEDICAL CARE
- If you have symptoms and you don't have a medical provider, you can call one of the free/low-cost clinics
- Clinics in Iowa by county: https://freeclinicdirectory.org/iowa_care.html

4.) BASIC NEEDS
- Call 211 to obtain information on where to get assistance with food, rent and other basic needs.
- If the caller doesn’t speak English, when they call they need to press 1, and at the second prompt enter their zip code.
- Once they get to the resources specialist, they can ask for an interpreter.
- 211 uses the language line.

5.) QUESTIONS ABOUT IMMIGRATION
IS ICE DETAINING PEOPLE THAT ASK FOR HELP?
NO, ICE told members of Congress that its “highest priorities are to promote lifesaving and public safety activities.
You do not have to report to ICE for the time being either. Do NOT go to the Federal building until new order.

IF I NEED TO ASK FOR PUBLIC BENEFITS FOR MY CHILDREN FOR THE TIME BEING AND DURING THIS CRISIS, WOULD THIS AFFECT MY IMMIGRATION CASE?
You will only be considered a public charge if in the totality of the circumstances, you are likely to depend on the government for help in the future. The number of benefits and time on these benefits is tricky but an argument could be made about the use of public benefits as an emergency and as an exception in times of the health crisis.

SHOULD I GO TO THE HOSPITAL IF I AM SICK? I AM CONCERNED THAT I WILL BE REPORTED TO ICE.
Health professionals have the important mission of stopping the spread of the virus and saving lives. Their job is not to report or deport people.