



**Iowa Department of Human Rights  
In-Depth Interview Survey**

**COMMUNITY ADVOCACY AND SERVICES DIVISION**

- » Office for Persons with Disabilities
- » Office of Asian and Pacific Islanders Affairs
- » Office of Deaf Services
- » Office of Latino Affairs
- » Office of Native American Affairs
- » Office on the Status of African Americans
- » Office of the Status of Women

For more information on the Iowa Department of Human Rights Community Advocacy and Services Division, please visit their website at <https://humanrights.iowa.gov/cas>.

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Thank you for your time completing our survey. We are working with the Iowa Department of Human Rights to collect data on the experiences of different populations in Iowa. We are focusing our efforts on people whose voices may often not be heard, so your feedback today is critical. We want to know about the gaps and issues that exist for different groups across the state, as well as the experiences that are more positive. For our conversation, we want to hear about your personal experiences and feelings. There is no expectation that you speak for your entire community. The project's goal is to collect information that can inform decision-makers about the lives of diverse individuals across the state and the ways Iowa could be a better place for those individuals to live.

1. To begin, tell us a little about yourself. For instance, where do you live, what is your education background, and where are you employed, if applicable.
  
  
  
  
  
  
  
  
  
  
2. Generally speaking, what are your most pressing needs? Think about things such as healthcare, education, employment, communication access, and other basic needs.
  
  
  
  
  
  
  
  
  
  
3. Generally, are your needs being met?





What are the challenges? Consider affordability and availability of food, access to stores, and finding culturally and nutritionally appropriate ingredients and/or restaurants.

Are there resources in your community to help with the challenges?

**c. Educational opportunities**

What's going well?

What are the challenges? Consider whether Iowa is a place where you can receive the education you and/or your family want and any barriers to receiving an education. Please consider K-12 education, higher educational opportunities, and extra-curricular activities.

Are there resources in your community to help with the challenges?

**d. Employment opportunities/work conditions**

What's going well?

What are the challenges or barriers? Consider whether you can provide for your family at your job, if you are treated well on the job, opportunities to receive promotions if you want them, and access to mentors.

Are there resources in your community to help with the challenges?

**e. Health care services**

What's going well?

What are the challenges? Consider health insurance, finding a doctor, access to care when you need it, cost, and whether your doctor treats you with respect.

Do you have any specific needs relating to a physical disability or learning disability?

Do you have any specific needs relating to your mental health?

Are there resources in your community to help with the challenges?

**f. Personal safety**

Do you feel safe in your neighborhood; in your community?

What are the most prevalent concerns? Please consider understanding of laws, communicating with police, violent crime, ICE, and relationships with police.

Please note any circumstances that are unique to refugees in the justice system.



Please note any circumstances specific to individuals with disabilities and safety and/or the justice system.

Have there been improvements the past few years?

**g. Transportation**

Aside from what we may have discussed, is transportation an issue? Consider both cost and accessibility.

Are there resources in your community to help with the challenges?

**h. Social support systems/Social Capital**

Do you have someone to count on when you need help? What is your relationship with this person?

Have you experienced any discrimination because of your gender, race, and/or disability? Please explain.

Do you trust:

People in your close circle (those you count on)?

People outside of your community?

People with authority?



**i. Ability to achieve personal satisfaction**

What are some things that you value most in life (education, family, safety, etc.)

Are you satisfied with your ability to support those things you value?

In general, do you feel happy?

Where do you feel happiest?

What, if anything, makes you unhappy?

What do you do for fun?

**j. Feeling connected to their community**

Are you part of any local organizations or clubs?

Do you attend any organized religious activities?

Are you involved in your community? If so, how?

Are you registered to vote? If so, do you vote?



7. Are there additional programs, services or resources that would help you succeed- socially, economically, culturally and politically - in your community?
  
8. In addition to speaking with you, we would like to speak to others in your population? Could you help identify others in your community that we can interview?

Thank you for your time today.