

COMMUNITY ACTION IN IOWA



IOWA DIVISION OF COMMUNITY ACTION AGENCIES

2013 ANNUAL REPORT

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COMMUNITY ACTION

"Because it is right, because it is wise, and because, for the first time in our history, it is possible to conquer poverty, I submit for the consideration of the Congress and the country, the Economic Opportunity Act of 1964." – President Lyndon B. Johnson

In 1964, Community Action was introduced with the enactment of the Economic Opportunity Act. The Act was the centerpiece of the "War on Poverty", and was a major thrust of the "Great Society" legislative agenda of the Lyndon Johnson administration. The ambitious purpose of the Economic Opportunity Act was to mobilize the human and financial resources of the nation to combat the causes and consequences of poverty in the United States.

The Economic Opportunity Act developed and provided funding for a nationwide network of community action agencies. Community action agencies create, coordinate, and deliver an array of comprehensive programs and services to people living in poverty. These programs and services reduce conditions of poverty, revitalize communities, and enable low-income families and low-income individuals to secure opportunities needed for them to become self-sufficient. Today, there are more than 1,100 community action agencies throughout the United States.

Community action agencies are private nonprofit and public organizations. They are governed by a uniquely structured tripartite volunteer board of directors, comprised equally of elected public officials, private sector representatives, and low-income representatives. This structure is designed to promote the participation of the entire community in assessing local needs and attacking the causes and conditions of poverty.

In FFY 2013, Iowa community action agencies assisted over 125,000 families and 323,000 individuals; administered over \$189 million in federal, state, local, and private funding; and received over \$11 million in government and business in-kind services and donated items. These agencies also partnered with 6,400 public and private organizations that provide programs and services to low-income Iowans; and were assisted by over 16,000 volunteers – contributing over 434,000 hours of service and support to their local communities.

"The Promise of Community Action"

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.

DIVISION OF COMMUNITY ACTION AGENCIES

The Division of Community Action Agencies is located within the Iowa Department of Human Rights and is the focal point for community action agency activities within Iowa government. The Division of Community Action Agencies exists to develop and expand the capacity at the community level to assist families and individuals to achieve economic and social self-sufficiency, and to ensure that the basic needs of Iowa's low-income population are met.

The Division is comprised of the Bureau of Community Services, the Bureau of Energy Assistance, and the Bureau of Weatherization.

BUREAU OF COMMUNITY SERVICES

The Bureau of Community Services administers three anti-poverty programs: Community Services Block Grant, Family Development and Self-Sufficiency program, and the Individual Development Accounts program.

COMMUNITY SERVICES BLOCK GRANT

The Community Services Block Grant (CSBG) is funded by the U.S. Department of Health and Human Services. These federal funds are distributed to Iowa's 18 community action agencies, which create, coordinate, and deliver many programs and services to low-income Iowans. The CSBG program funds the central management and core activities of these agencies. The agencies use the funds to mobilize additional public and private resources to combat the central causes of poverty in their communities and to assist low-income individuals to achieve self-sufficiency and ensure their basic needs are met.

Iowa's community action agencies provide the following activities to help low-income Iowans:

- Remove obstacles and solve problems that block the achievement of self-sufficiency
- Secure and retain meaningful employment
- Attain an adequate education
- Make better use of available income
- Obtain and maintain adequate housing and a suitable living environment
- Obtain emergency assistance to meet the immediate and urgent family needs
- Achieve greater participation in the affairs of communities
- Address the needs of youth in low-income communities

In FFY 2013, Iowa CSBG program funding was \$6.8 million. Iowa's community action agencies used their CSBG funding to serve over 125,000 families and 323,000 individuals. The agencies administered over \$189 million in federal, state, local, and private funding.

FAMILY DEVELOPMENT AND SELF-SUFFICIENCY PROGRAM

In partnership with the Iowa Department of Human Services, the Bureau administers the Family Development and Self-Sufficiency (FaDSS) program. FaDSS provides services to Family Investment Program families facing multiple barriers to self-sufficiency. The FaDSS program provides comprehensive in-home services through certified Family Development Specialists. The FaDSS program is a nationally recognized model which has demonstrated that it pays off, both in social and economic terms, to invest in high quality intensive services by partnering with families at risk of long term family and economic instability.

(Additional information on the FaDSS program can be found on pages 6 and 7.)

INDIVIDUAL DEVELOPMENT ACCOUNTS

The Individual Development Accounts (IDA) program was established at the Division of Community Action Agencies in 2009 to encourage low-income working Iowans to establish savings accounts for long-term asset development that lead to family self-sufficiency. Participants can qualify for up to \$2,000 in state matching funds to pay for higher education, job training, purchase a home, start a small business, pay for emergency medical costs, pay for an automobile, or purchase assistive technology for a family member with a disability. Savers must also participate in financial education courses and asset-specific education.

Participants must make regular deposits with earned income to their IDA. Each dollar saved is matched with contributions from the operating organization (private sector), the state IDA program, or federal IDA funds.

Through October 31, 2014 IDA participants have purchased 332 assets, including 170 with state funds:

- 123 homes (83 with state funds)
- 84 education expenses (29 with state funds)
- 63 vehicles (36 with state funds)
- 52 small business start-ups (13 with state funds)
- 5 for assistive technology (4 with state funds)
- 5 Rebuild Iowa (5 with state funds)

BUREAU OF WEATHERIZATION

The Bureau of Weatherization administers the federal grant program – Low-Income Weatherization Assistance Program. This is the nation’s largest residential energy efficiency program. The program reduces the burden of energy costs to low-income and fixed-income persons, particularly the elderly, disabled, and families with children, by improving the energy efficiency of their homes and ensuring their health and safety. In PY 2013, 1,771 homes were weatherized.

The Weatherization Assistance Program partners with Iowa’s Low-Income Home Energy Assistance Program (LIHEAP). While the LIHEAP Program provides crisis relief by helping clients who have an immediate need for financial assistance with energy costs, the Weatherization Assistance Program provides clients with long-term financial relief by reducing the amount of energy their homes use. It addresses the core problem that low-income clients have with respect to their energy burden.

In PY 2013, the Bureau received \$3.8 million from U. S. Department of Energy, \$7.45 million from LIHEAP, and \$5.3 million from the investor-owned utility companies.

Professionally trained technicians in the program use a computerized energy audit to determine the most appropriate and cost-effective energy-saving measures that should be applied to the house. Typical measures include sealing air leaks, installing insulation in attics, walls, and crawlspaces, tuning and upgrading heating systems, and installing low-cost energy conservation measures.

The program also conducts a health and safety check on every home weatherized. This consists of inspecting all combustion appliances for carbon monoxide and for the proper venting of gases. Unsafe furnaces are repaired or replaced. Homes are also inspected for other possible health and safety problems such as mold and unsafe electrical wiring. Carbon monoxide detectors and smoke detectors are installed in certain situations.

Besides the benefits of reducing low-income households' energy use (houses weatherized in PY 2012 saved an average of \$282 in first-year fuel bill costs) and ameliorating many health and safety problems in the homes, the program also provides these additional benefits:

- Provides households with education in energy-saving practices
- Increases the comfort in the homes that are weatherized
- Reduces the nation’s dependence on foreign oil
- Reduces carbon emissions and other air pollutants
- Preserves housing stock for low-income households

BUREAU OF ENERGY ASSISTANCE

The Bureau of Energy Assistance administers the federally funded Low-Income Home Energy Assistance Program (LIHEAP). LIHEAP is designed to assist qualifying low-income households in the payment of a portion of their winter heating costs, and to encourage energy conservation through client education and weatherization. All households applying for LIHEAP are simultaneously making application for weatherization assistance. The program provided assistance to over 83,000 Iowa households in FFY 2013.

LIHEAP payments are weighted to award higher benefits to targeted households. These households include the elderly, disabled, working poor and households with children under six years of age. Additionally, benefits are weighted to account for a household's level of poverty. Beyond regular assistance payments, LIHEAP has two additional components: Assessment and Resolution and Emergency Crisis Intervention Program (ECIP).

Activities covered under the Assessment and Resolution component include delivering client energy conservation education, referral to outside services, family needs assessment, budget counseling, vendor negotiation, household energy use assessment, household energy use planning, and low-cost energy efficiency measures.

The ECIP component of LIHEAP provides immediate assistance to alleviate life-threatening situations. Assistance payments are made for repair or replacement of a furnace or heating system, obtaining temporary shelter, purchase of blankets and/or heaters, emergency fuel deliveries, purchasing or repairing air conditioning equipment when medically necessary, purchasing fans, and transporting clients to cooling centers during times of extreme heat. Households certified eligible for LIHEAP (those at or below 150% of the Federal Poverty Guidelines) are protected from disconnection of gas or electric service from November 1st until April 1st under Iowa's winter moratorium law.

FFY 2013 LIHEAP Facts and Figures

- Iowa received \$51.2 million in federal funds
- The average statewide LIHEAP benefit was \$460
- 94% of households assisted by LIHEAP do NOT receive TANF assistance
- 62% of households assisted live in single family homes
- 61% of households assisted are below 100% of Federal Poverty Guidelines
- 49% of households assisted has a disabled member
- 29% of households assisted has an elderly household member
- 23% of households assisted has a child under 6 years of age

FAMILY DEVELOPMENT AND SELF-SUFFICIENCY PROGRAM

Mission: Improve the lives of families at risk of long-term welfare dependency or family instability by creating opportunities for self-sufficiency.

Iowa's Family Development and Self-Sufficiency (FaDSS) Grant Program was created by the 1988 Iowa General Assembly to assist Family Investment Program (FIP) families with significant or multiple barriers reach self-sufficiency. FaDSS provides services that promote, empower, and nurture families toward stability and economic self-sufficiency.

The FaDSS program is administered by the Iowa Department of Human Rights, Division of Community Action Agencies. The FaDSS Council serves as an advisory body and awards grants for the FaDSS program. The Council consists of fourteen members and two members from each chamber of the general assembly serving as ex-officio members. The Council meets at least four times per year.

FaDSS is provided in all of Iowa's 99 counties through a network of seventeen agencies (community action agencies and other public and private non-profit organizations) with approximately 86 Certified Family Development Specialists. Specialists are mandatory child abuse reporters, and subject to criminal and child abuse background checks. Over 90% of Specialist and supervisors have a post secondary degree and are required to complete ten hours of additional training each year.

FaDSS is an evidenced based, holistic, strength based, home visiting program that focuses on **preventive services** and facilitates **long-term family change** for families receiving FIP benefits. In PY 2013, FaDSS served **3,199 families**, with **5,455 children**, of which **3,482** were between the ages 0 and 5; and FaDSS families earned **total wages of \$4,252,397** resulting in a **FIP savings of \$1,509,436**.

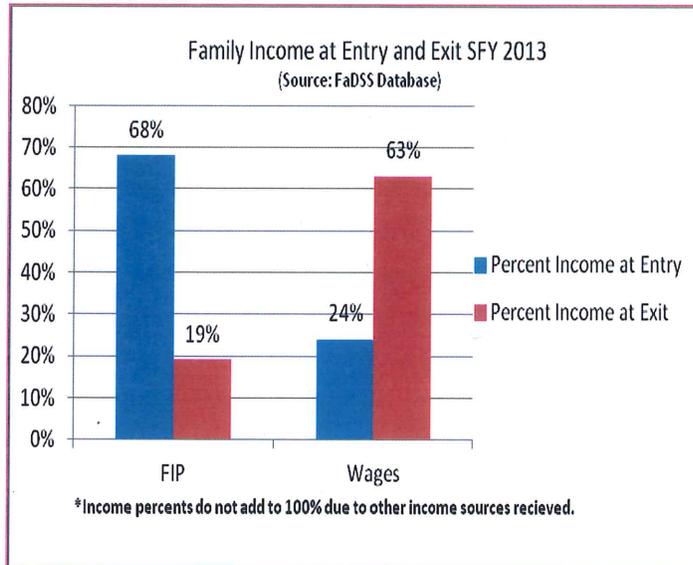
During PY 2013, FaDSS was funded through an appropriation of \$5,265,697 in TANF and state of Iowa general funds. In addition, local and in-kind funds of \$1,291,439 were provided to supplement FaDSS services.

The FaDSS program provides:

- Activities to increase work preparedness
- Goal setting and goal attainment skills
- Parenting skills development
- Child protection services
- Families with links to informal and formal connections within their community
- Assessments of family strengths
- Budgeting skills development
- Role modeling of healthy behaviors
- Self-advocacy skills development
- Assistance to communities throughout Iowa to respond to low-income families facing multiple issues in a strength based manner

For more information on Iowa's FaDSS program, please contact the Division of Community Action Agencies, or visit the FaDSS website – www.iowafadss.org

FaDSS PERFORMANCE OUTCOMES



Work Preparedness and Employment

(Source: SFY 2013 FaDSS Annual Activity Report)

51% of families were involved in activities offered by FaDSS designed to increase work preparedness skills. Activities included: resume writing, mock interviews, and assistance with completing job applications.

1,618 families had at least one person employed during the year.

Income

(Source: SFY 2013 FaDSS Data)

In FY 2013, for all families exiting the FaDSS program, the average monthly income from wages increased by 360%, from \$134 to \$484. For families employed at time of exit, their average monthly income from wages increased from \$217 to \$1,054.

Education Goals Achieved

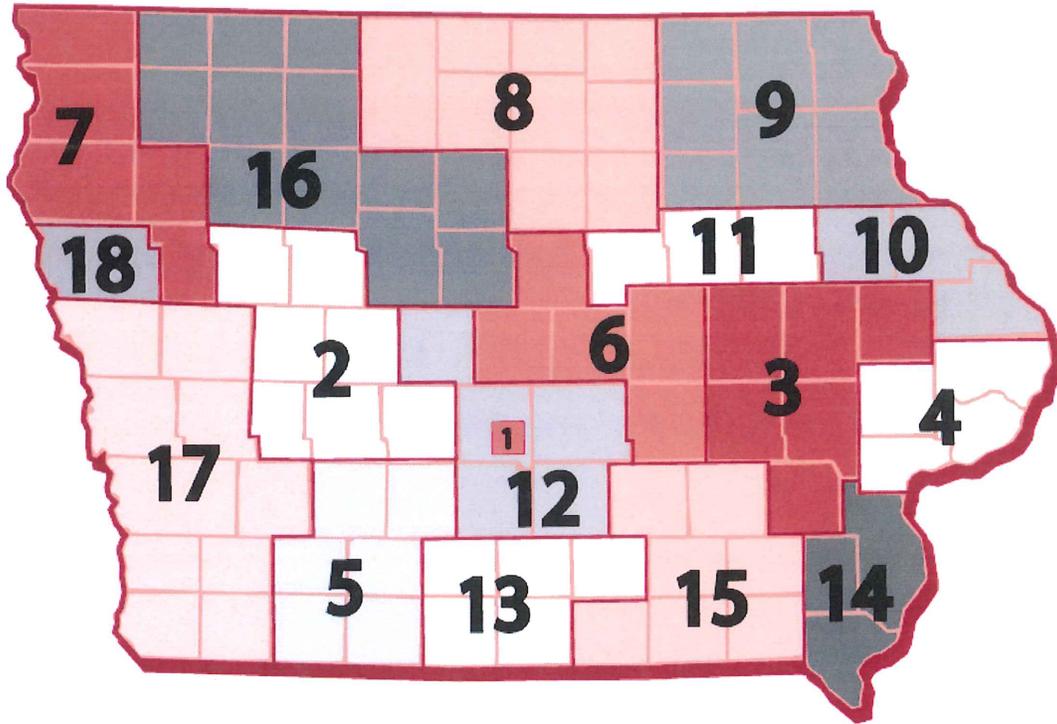
(Source: SFY 2013 FaDSS Annual Activity Report)

164 GED/HS Diploma
107 Certification Program
60 Associate Degree
11 Bachelor Degree

Progress to Family Stability

(Source: SFY 2013 FaDSS Annual Activity Report)

Adults with substantiated substance abuse issues	363
▪ Percent of adults above accessing treatment for substance abuse issues	82%
Families experienced domestic violence this past year	418
▪ Percent of the families above accessing assistance for domestic violence	72%
Adults with substantiated mental health issues	1,255
▪ Percent of adults above accessing treatment for mental health issues	86%
Head of household involved in HS diploma/GED courses	466
▪ Percent of individuals achieving a HS Diploma/GED	35%



GEOGRAPHIC AREAS SERVED

1. Des Moines Community Action Agency
2. New Opportunities
3. Hawkeye Area Community Action Program
4. Community Action of Eastern Iowa
5. MATURA Action Corporation
6. Mid-Iowa Community Action
7. Mid-Sioux Opportunity
8. North Iowa Community Action Organization
9. Northeast Iowa Community Action Corporation
10. Operation: New View Community Action Agency
11. Operation Threshold
12. Red Rock Area Community Action Program
13. South Central Iowa Community Action Program
14. Community Action of Southeast Iowa
15. Sieda Community Action
16. Upper Des Moines Opportunity
17. West Central Community Action
18. Community Action Agency of Siouxland

COMMUNITY ACTION AGENCIES IN IOWA

New Opportunities, Inc.

23751 Hwy. 30 – P.O. Box 427
Carroll, IA 51401
(712) 792-9266
Service Area (Counties): Audubon, Calhoun, Carroll,
Dallas, Greene, Guthrie, and Sac

Hawkeye Area Community Action Program, Inc.

1515 Hawkeye Drive – P.O. Box 490
Hiawatha, IA 52233
(319) 393-7811
Service Area (Counties): Benton, Iowa, Johnson,
Jones, Linn, and Washington

Community Action of Eastern Iowa

500 East 59th Street
Davenport, IA 52807
(563) 324-3236
Service Area (Counties): Cedar, Clinton, Muscatine,
and Scott

MATURA Action Corporation

207B North Elm Street
Creston, IA 50801
(641) 782-8431
Service Area (Counties): Adair, Adams, Madison, Ringgold,
Taylor, and Union

Mid-Iowa Community Action, Inc.

1001 S. 18th Avenue
Marshalltown, IA 50158
(641) 752-7162
Service Area (Counties): Hardin, Marshall, Poweshiek,
Story, and Tama

Mid-Sioux Opportunity, Inc.

418 Marion Street – P.O. Box 390
Remsen, IA 51050
(712) 786-2001
Service Area (Counties): Cherokee, Ida, Lyon, Plymouth,
and Sioux

Des Moines Community Action Agency

1618 6th Avenue
Des Moines, IA 50314
(515) 248-6216
Service Area (City): Des Moines

North Iowa Community Action Organization

218 5th Street SW – P.O. Box 1627
Mason City, IA 50402
(641) 423-8993
Service Area (Counties): Butler, Cerro Gordo, Floyd,
Franklin, Hancock, Kossuth, Mitchell, Winnebago, and
Worth

Northeast Iowa Community Action Corporation

305 Montgomery – P.O. Box 487
Decorah, IA 52101
(563) 382-8436
Service Area (Counties): Allamakee, Bremer, Chickasaw,
Clayton, Fayette, Howard, and Winneshiek

Operation: New View Community Action Agency

1473 Central Avenue
Dubuque, IA 52001
(563) 556-5130
Service Area (Counties): Delaware, Dubuque, and Jackson

Operation Threshold

1535 Lafayette Street
Waterloo, IA 50704
(319) 291-2065
Service Area (Counties): Black Hawk, Buchanan, and
Grundy

Red Rock Area Community Action Program, Inc.

1009 S. Jefferson Way – Suite 2
Indianola, IA 50125
(515) 961-6271
Service Area (Counties): Boone, Jasper, Marion, Polk, and
Warren

South Central Iowa Community Action Program, Inc.

1711 Osceola Avenue
Chariton, IA 50049
(641) 774-8133
Service Area (Counties): Clarke, Decatur, Lucas, Monroe,
and Wayne

Community Action of Southeast Iowa

2850 Mt. Pleasant Street - Suite 108
Burlington, IA 52601
(319) 753-0193
Service Area (Counties): Des Moines, Henry, Lee, and
Louisa

Sieda Community Action

226 West Main Street – P.O. Box 658
Ottumwa, IA 52501
(641) 682-8741
Service Area (Counties): Appanoose, Davis, Jefferson,
Keokuk, Mahaska, Van Buren, and Wapello

Upper Des Moines Opportunity, Inc.

101 Robins Avenue – P.O. Box 519
Graettinger, IA 51342
(712) 859-3885
Service Area (Counties): Buena Vista, Clay, Dickinson, Emmet,
Hamilton, Humboldt, O'Brien, Osceola, Palo Alto,
Pocahontas, Webster, and Wright

West Central Community Action

1408A Highway 44 – P.O. Box 709
Harlan, IA 51537
(712) 755-5135
Service Area (Counties): Cass, Crawford, Fremont, Harrison,
Mills, Monona, Montgomery, Page, Pottawattamie, and
Shelby

Community Action Agency of Siouxland

2700 Leech Avenue
Sioux City, IA 51106
(712) 274-1610
Service Area (County): Woodbury

COMMUNITY ACTION AGENCIES – NATIONAL PERFORMANCE INDICATORS (STATEWIDE)

Since FFY 1996, the Division of Community Action Agencies has collected and reported Iowa's community action outcomes (results) within the framework of the following six national community action goals:

- Goal 1: Low-income people become more self-sufficient (family)
- Goal 2: The conditions in which low-income people live are improved (community)
- Goal 3: Low-income people own a stake in their community (community)
- Goal 4: Partnerships among supporters and providers of services to low-income people are achieved (agency)
- Goal 5: Agencies increase their capacity to achieve results (agency)
- Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments (family)

In an effort to capture national standardized community action outcome data around these six goals, national indicators of community action performance were developed by the national Community Action network. Below is a list of some key Iowa community action outcomes:

1. Low-income people become more self-sufficient

EMPLOYMENT – Low-income participants in Community Action employment initiatives who get a job or become self-employed:

- **1,310** unemployed individuals obtained a job
- **992** individuals achieved "living wage" employment and benefits
- **144** employed individuals obtained an increase in employment income and benefits

EMPLOYMENT SUPPORTS – Low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action:

- **83,609** households obtained non-emergency LIHEAP energy assistance
- **12,501** individuals obtained health care services for themselves and/or a family member
- **4,067** individuals obtained food assistance
- **2,266** households obtained and/or maintained safe and affordable housing
- **1,933** individuals obtained access to reliable transportation and/or a driver's license
- **1,680** individuals obtained skills/competencies required for employment
- **1,596** households obtained non-emergency weatherization assistance
- **906** households obtained care for a child or other dependant
- **71** individuals completed an ABE/GED program and received a certificate/diploma
- **70** individuals completed a post-secondary education program and obtained a certificate/diploma

ECONOMIC ASSET ENHANCEMENT AND UTILIZATION – Low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance:

- **4,876** individuals in tax preparation programs qualified for federal or state tax credit
- **\$9,638,634** in tax credits was received by **4,876** individuals in tax preparation programs
- **80** individuals obtained court ordered child support payments
- **\$444,111** in annual child support payments was received by **80** individuals

COMMUNITY ACTION AGENCIES – NATIONAL PERFORMANCE INDICATORS (STATEWIDE)

(continued)

2. The conditions in which low-income people live are improved

COMMUNITY IMPROVEMENT AND REVITALIZATION – Increases in, or safeguarding of, threatened opportunities and community resources for low-income people in the community as a result of Community Action initiatives or advocacy with other public and private agencies:

- **77** accessible or increased education and training placement opportunities, or those that are saved from reduction or elimination that are available for low-income people in the community, including vocational, literacy, life skills training, ABE/GED, and post secondary education
- **47** jobs were created, or saved, from reduction or elimination in the community
- **30** safe and affordable housing units were created in the community
- **18** safe and affordable housing units in the community were preserved or improved through construction or rehabilitation

COMMUNITY ENGAGEMENT – Community members working with Community Action to improve conditions in the community:

- **16,647** community members mobilized by Community Action participated in community revitalization and anti-poverty initiatives (contributing **439,831** hours of volunteer service)

3. Low-income people own a stake in their community

COMMUNITY ENHANCEMENT THROUGH MAXIMUM FEASIBLE PARTICIPATION – Low-income people mobilized as a direct result of Community Action initiatives to engage in activities that support and promote their own well-being and that of their community:

- **330,203** volunteer hours were donated by low-income individuals to Community Action
- **643** low-income people engaged in non-governance community activities or groups created or supported by Community Action
- **563** low-income people participated in formal community organizations, government, boards or councils that provide input to decision-making and policy setting through community action efforts
- **45** low-income people purchased their own home in their community as a result of Community Action assistance

4. Partnerships among supporters and providers of services to low-income people are achieved

EXPANDING OPPORTUNITIES THROUGH COMMUNITY-WIDE PARTNERSHIPS – Organizations, both public and private, that Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes:

- **6,059** – the number of organizations agencies worked with to promote family and community outcomes

5. Agencies increase their capacity to achieve results

AGENCY DEVELOPMENT – Human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes:

- **2,194** employees attended training (**53,569** hours of training)
- **257** agency governing board members attended training (**1,288** hours of training)
- **58** employees obtained a Child Development certification
- **18** employee obtained a Family Development certification
- **4** employees obtained a Community Action Professional certification
- **2** employees obtained a National ROMA Trainer certification

COMMUNITY ACTION AGENCIES – NATIONAL PERFORMANCE INDICATORS (STATEWIDE)

(continued)

6. Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

INDEPENDENT LIVING – Vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services:

- **1,671** seniors were able to maintain an independent living situation
- **229** individuals with disabilities were able to maintain an independent living situation

EMERGENCY ASSISTANCE – Low-income individuals served by Community Action whom emergency assistance was provided:

- **50,240** individuals received emergency food assistance
- **30,209** individuals received emergency fuel or utility payments funded by LIHEAP or other public and private funding sources
- **13,154** individuals received emergency clothing assistance
- **4,094** individuals received emergency rent or mortgage assistance
- **2,973** individuals received emergency car or home repair assistance
- **2,250** individuals received emergency medical care assistance
- **1,787** individuals received disaster relief assistance
- **1,172** individuals received emergency transportation assistance
- **1,040** individuals received emergency legal assistance
- **439** individuals received emergency protection from violence assistance
- **76** individuals received emergency temporary shelter assistance

CHILD AND FAMILY DEVELOPMENT – Infants, children, youth, parents, and other adults participating in developmental or enrichment programs:

Infants and Children

- **55,383** infants and children health and physical development were improved as a result of adequate nutrition
- **7,215** children participated in pre-school activities to develop school readiness skills
- **6,687** infants and children obtained age appropriate immunizations, medical, and dental care
- **1,851** children who participated in pre-school activities were developmentally ready to enter Kindergarten or 1st Grade

Youth

- **1,380** youth improved social/emotional development
- **986** youth avoided risk-taking behavior for a defined period of time
- **900** youth improved health and physical development
- **351** youth had reduced involvement with the criminal justice system
- **274** youth increased academic, athletic, or social skills for school success

Parents and Adults

- **4,204** parents and other adults learned and exhibited improved parenting skills
- **469** parents and other adults learned and exhibited improved family functioning skills

SERVICE COUNTS – Community Action services provided to low-income individuals and/or families:

- **88,912** food boxes were provided
- **73,522** units of clothing were provided
- **58,855** information and referral calls were made
- **145** rides were provided

COMMUNITY ACTION AGENCIES – CHARACTERISTICS OF PERSONS SERVED

TOTAL NUMBER OF PERSONS SERVED

Persons323,696

TOTAL NUMBER OF FAMILIES SERVED

Families.....125,397

GENDER

Female181,503 56.07%
 Male.....142,169 43.92%
 Unknown/Not Reported.....24 0.01%

AGE

0 - 3 years of age30,745 9.50%
 4 - 5 years of age18,755 5.79%
 6 - 11 years of age47,050 14.54%
 12 - 17 years of age37,049 11.45%
 18 - 23 years of age25,501 7.88%
 24 - 34 years of age47,502 14.67%
 35 - 44 years of age35,037 10.82%
 45 - 54 years of age30,561 9.44%
 55 - 69 years of age28,769 8.89%
 70 + years of age.....19,590 6.05%
 Unknown/Not Reported.....3,137 0.97%

ETHNICITY

Hispanic, Latino, or Spanish Origin.....31,636 9.77%

RACE

White248,043 76.63%
 Black or African American33,567 10.37%
 Multi-race13,702 4.23%
 Asian3,657 1.13%
 American Indian or Alaskan Native2,988 0.92%
 Native Hawaiian or other Pacific Islander822 0.25%
 Other10,233 3.16%
 Unknown/Not Reported.....10,684 3.30%

EDUCATION LEVEL (aged 24 or older)

0 to 12th grade (non-graduate).....31,784 19.69%
 High School graduate or GED83,146 51.50%
 Some post secondary education26,560 16.45%
 2 or 4 year college graduate.....16,564 10.26%
 Unknown/Not Reported.....3,405 2.11%

OTHER CHARACTERISTICS

Families enrolled in Food Assistance Program76,366 60.90%
 Family members without health insurance.....70,260 21.71%
 Disabled family members56,513 17.46%
 Veterans7,080 2.19%

COMMUNITY ACTION AGENCIES – CHARACTERISTICS OF PERSONS SERVED

(continued)

FAMILY TYPE

Single person	45,371	36.18%
Single female parent.....	29,940	23.88%
Two parents with child/children	28,831	22.99%
Two adults with no children	16,309	13.01%
Single male parent.....	2,886	2.30%
Other	2,060	1.64%
Unknown/Not Reported.....	0	0.00%

FAMILY SIZE

One person	45,609	36.37%
Two persons	27,800	22.17%
Three persons.....	19,664	15.68%
Four persons.....	15,769	12.58%
Five persons.....	9,527	7.60%
Six persons.....	4,350	3.47%
Seven persons.....	1,620	1.29%
Eight or more persons	990	0.79%
Unknown/Not Reported.....	68	0.05%

SOURCE OF FAMILY INCOME

Income from employment and other sources	56,964	45.43%
Income from employment only	38,421	30.64%
Social Security.....	39,797	31.74%
SSI	19,317	15.40%
Receives income from other sources	10,307	8.22%
No income or unreliable income	7,920	6.32%
TANF	7,557	6.03%
Unemployment insurance	6,623	5.28%
Pension	5,793	4.62%
Receives general assistance.....	372	0.30%
Unduplicated number of families reporting income source	111,492	88.91%

LEVEL OF FAMILY INCOME

Up to 50% of poverty.....	37,369	29.80%
51% - 75% of poverty.....	20,832	16.61%
76% - 100% of poverty.....	22,535	17.97%
101% - 125% of poverty.....	20,292	16.18%
126% - 150% of poverty.....	14,829	11.83%
151% - 175% of poverty.....	4,949	3.95%
176% - 200% of poverty.....	1,973	1.57%
201% of poverty and over	2,617	2.09%
Unknown/Not Reported.....	1	0.00%

HOUSING

Rents house/apartment	70,512	56.23%
Owns or is buying home	46,299	36.92%
Homeless	1,417	1.13%
Other	6,516	5.20%
Unknown/Not Reported.....	653	0.52%

COMMUNITY ACTION AGENCIES – FUNDING

Iowa's community action agencies leveraged and administered over \$189 million in federal, state, local, and private funding in FFY 2013. The agencies also received over \$11 million in government and business in-kind services and donated items.

FEDERAL FUNDS	\$159,169,939
STATE FUNDS	\$15,051,774
LOCAL FUNDS	\$2,113,994
PRIVATE FUNDS.....	\$13,369,580
TOTAL FUNDING	\$189,705,287
Value of in-kind services received (government and business)	\$5,155,338
Value of in-kind donated items received.....	\$6,276,941

2013-2014 COMMISSION ON COMMUNITY ACTION AGENCIES

Anna Brown	DeWitt	(current member)
Patti Brown	Des Moines	(term expired 4/2014)
Kelly Busch	Creston	(current member)
Anna Hilpipre	Brooklyn	(current member)
John Johnson	Marshalltown	(resigned 8/2014)
Brian Lauterbach	Alden	(current member)
Marc Lindeen	Mount Pleasant	(current member)
Robyn Ormsby	Ankeny	(current member)
Tom Quiner	Des Moines	(current member)
Mary Whisenand	Des Moines	(current member)
Ex-Officio – San Wong, Director (Iowa Department of Human Rights)		

DIVISION OF COMMUNITY ACTION AGENCIES STAFF LISTING

Bill Brand, Administrator	(515) 281-3268	Bill.Brand@iowa.gov
Marcia Thompson, Administrative Assistant	(515) 281-3861	Marcia.Thompson@iowa.gov

Bureau of Community Services

Greg Pieper, CSBG Program Manager	(515) 281-0474	Greg.Pieper@iowa.gov
Kelly Davydov, FaDSS Program Manager	(515) 725-2968	Kelly.Davydov@iowa.gov
Lorie Easter, FaDSS Program Manager	(515) 281-3791	Lorie.Easter@iowa.gov
Tim Fitzpatrick, FaDSS Program Manager	(515) 281-5938	Tim.Fitzpatrick@iowa.gov

Bureau of Energy Assistance

Jerry McKim, Bureau Chief	(515) 281-0859	Jerry.McKim@iowa.gov
John Burnquist, Program Planner	(515) 281-4893	John.Burnquist@iowa.gov

Bureau of Weatherization

Gwen Howe, Bureau Chief	(515) 281-3988	Gwen.Howe@iowa.gov
Ben Banowetz, Program Specialist	(515) 242-6377	Benjamin.Banowetz@iowa.gov
Bob Freese, Technical Specialist	(515) 480-3537	Robert.Freese@iowa.gov
Joanne Sackett, Budget Analyst	(515) 242-6313	Joanne.Sackett@iowa.gov
Christine Taylor, Program Specialist	(515) 281-4565	Christine.Taylor@iowa.gov