

# Iowa Multi-lingual COVID-19 Phone Line

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Coronavirus (COVID-19) impacts our life, information and services. We can help answer questions and connect you to doctors and support services for any needs. The help is available in your language. Your call is free and confidential. You will speak with staff and interpreters during business hours, or leave a message and we will call you back.

**Business Hours:** Monday-Friday 8:30am-5pm

**Native Language Voicemail:** 24 hours/7 days a week

Please call **877.558.2609** and select your language from the menu to be connected to an operator and interpreter or to leave a message.

- Spanish – 1
- Arabic - 2
- Swahili – 3
- Kinyarwanda – 3
- Kirundi/Kinyamulenge – 3
- French – 4
- Burmese – 5
- Karen – 5
- Karenni – 5
- Nepali – 6
- Somali – 7
- Tigrinya – 8
- Kunama – 8
- Amharic – 8
- Nuer – 9
- Mabaan – 9
- Vietnamese – 0
- Mandarin Chinese - \*
- Other Languages/English - #