



New Opportunities, Inc.

Weatherization Department



Keith Brincks
Evaluator/Inspector
(712) 792-9266 Extension 503

P.O. Box 427
Carroll, IA 51401

Corey Eischeid
Program Coordinator
(712) 792-9266 Extension 501

WEATHERIZATION CLIENT SURVEY

We need your help! In order to better serve our clients, we would like to invite you to fill out this client survey. Your answers are important to us in order to improve our program.

Please take a few minutes to answer these questions. We have provided extra space for any additional comments, concerns or questions. Our inspector will be happy to pick up the survey upon his arrival or if you prefer to remain anonymous, you can send it to:

New Opportunities, Inc.
Weatherization Dept.
P.O. Box 427
Carroll, IA 51401

1. Was the office staff informative about the weatherization process and answer any questions that you may have had?

- Exceptional
- Very Satisfactory
- Satisfactory
- Unsatisfactory

2. How would you rate the Furnace Contractor?

- Exceptional
- Very Satisfactory
- Satisfactory
- Unsatisfactory

3. How was the quality of work performed on your home?

- Exceptional
- Very Satisfactory
- Satisfactory
- Unsatisfactory

4. Did the Weatherization crew treat you with courtesy and respect while working on your home?

- Exceptional
- Very Satisfactory
- Satisfactory
- Unsatisfactory

5. Overall how would you rate the Weatherization Program?

- Exceptional
- Very Satisfactory
- Satisfactory
- Unsatisfactory

COMMENTS: _____
