

MID-IOWA COMMUNITY ACTION, INC. WEATHERIZATION DEPARTMENT
CONSUMER SIGNOFF AND FEEDBACK REPORT

JOB # [REDACTED]

THIS REPORT IS REQUIRED, BY THE STATE OF IOWA, IN THE AGENCY FILE

We've finished working on your home. We would like to know how we have done. We need to know what to do better. Please help us out by answering the following questions. Circle the answer that most closely reflects your feelings about our work.

1. MICA staff thoroughly explained the work to be done on your home before starting the job?

Completely Agree Agree Somewhat Somewhat Disagree Disagree

Comments _____

2. As the job progressed MICA staff answered your questions thoroughly and courteously?

Completely Agree Agree Somewhat Somewhat Disagree Disagree

Comments _____

3. To the extent possible, MICA staff left your house as they found it?

Completely Agree Agree Somewhat Somewhat Disagree Disagree

Comments _____

4. MICA staff members kept all appointments made?

Completely Agree Agree Somewhat Somewhat Disagree Disagree

Comments _____