

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Adair County Family Development Center**

MATURA Action Corporation  
354 Public Square  
Greenfield, IA 50849  
Phone: 641-743-2424  
Hours: Mon-Fri 9:00-11:00 & 1:30-3:00  
Website: <https://www.maturacommunityaction.com>

**Adams County Family Development Center**

MATURA Action Corporation  
1402 Hull Street  
Corning, IA 50841  
Phone: 641-322-4096  
Hours: Mon & Wed 8:30-12:00 & 1:00-4:00;  
Thurs 9:00-12:00  
Website: <https://www.maturacommunityaction.com>

**Allamakee County Family Services**

Northeast Iowa Community Action Corporation  
955 Third Avenue NW, PO Box 173  
Waukon, IA 52172-0173  
Phone: 563-568-4224  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: [www.neicac.org](http://www.neicac.org)

**Allamakee County Family Services**

Northeast Iowa Community Action Corporation  
134 W Green St, PO Box 797  
Postville, IA 52162-0797  
Phone: 563-380-2780  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: [www.neicac.org](http://www.neicac.org)

**Appanoose County Resource Center**

Southern Iowa Economic Development Association  
111 N. Main St., Ste. 2, PO Box 383  
Centerville, IA 52544  
Phone: 641-856-8437 (press 3 for Housing)  
Hours: Mon - Fri 8:00-4:30  
Website: <https://www.sieda.org>

**Audubon County Family Development Center**

New Opportunities, Inc.  
109 Tracy Street  
Audubon, IA 50025  
Phone: 712-563-2777  
Hours: Mon - Fri 9:00-3:00 (Sept 1 - April 30)  
Website: [www.newopp.org](http://www.newopp.org)

**Benton County – North Benton Center**

Hawkeye Area Community Action Program  
202 E. 4th St.  
Vinton, IA 52349  
Phone: 319-472-4761  
Hours: Mon - Fri 8:00-11:30 & 12:30-4:30  
Website: [www.hacap.org](http://www.hacap.org)

**Black Hawk County**

Operation Threshold  
1535 Lafayette, St., PO Box 4120  
Waterloo, IA 50704  
Phone: 319-291-2065 Ext: 1819  
Hours: Mon - Thurs 7:30-6:00  
Website: [www.operationthreshold.org](http://www.operationthreshold.org)

**Boone County Center**

IMPACT Community Action Partnership  
606 Greene St.  
Boone, IA 50036  
Phone: 515-518-4770  
Website: <https://www.impactcap.org>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

**Bremer County Family Services**

Northeast Iowa Community Action Corporation  
117 West Bremer Avenue  
Waverly, IA 50677  
Phone: 319-352-4532  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: [www.neicac.org](http://www.neicac.org)

**Buchanan County**

Operation Threshold  
1827 1st St. W. Suite D  
Independence, IA 50644-0204  
Phone: 319-334-6081  
Hours: Mon - Thurs 7:30-6:00  
Website: [www.operationthreshold.org](http://www.operationthreshold.org)

**Buena Vista County Outreach Center**

Upper Des Moines Opportunity, Inc.  
620 Michigan Street  
Storm Lake, IA 50588  
Phone: 712-732-1757  
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00  
Website: [www.udmo.com](http://www.udmo.com)

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Butler County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
219 N. Mather  
Clarksville, IA 50619  
Phone: 641-243-7573, Toll Free 800-873-1899  
Hours: Tues & Thurs  
Website: <https://nicao-online.org>

**Butler County Outreach Office-Weatherization**

Operation Threshold  
1606 G. Avenue, PO Box 41  
Grundy Center, IA 50638  
Phone: 319-824-3460  
Website: <http://www.operationthreshold.org/>

**Calhoun County Family Development Center**

New Opportunities, Inc.  
334 Richmond St  
Rockwell City, IA 50579  
Phone: 712-297-7721  
Hours: Mon - Fri 9:00-3:00  
Website: [www.newopp.org](http://www.newopp.org)

**Carroll County Family Development Center**

New Opportunities, Inc.  
23751 Hwy 30 East, PO Box 427  
Carroll, IA 51401  
Phone: 712-792-9266 Ext: 720  
Hours: Mon - Fri 8:30-4:30  
Website: [www.newopp.org](http://www.newopp.org)

**Cass County**

West Central Community Action  
304 Chestnut  
Atlantic, IA 50022  
Phone: 712-243-5421  
Hours: Mon - Fri 8:00-4:30 by appointment only  
Website: [www.westcentralca.org](http://www.westcentralca.org)

**Cedar County – Tipton Office**

Community Action of Eastern Iowa  
101 Lynn Street  
Tipton, IA 52772  
Phone: 563-324-3236  
Hours: Tues & Thurs 8:00-12:00 & 1:00-4:30  
or by appointment  
Website: <https://www.caeiowa.org>

**Cerro Gordo County Family Resource Office-LIHEAP**

North Iowa Community Action Organization  
100 1st St., NW. Suite 140  
Mason City, IA 50401  
Phone: 641-423-7766, Toll Free 800-873-1899  
Hours: Mon - Fri 8:00-4:30  
Website: <https://nicao-online.org>

**Cerro Gordo County-Weatherization**

Upper Des Moines Opportunity, Inc.  
714 10<sup>th</sup> Ave. E, Ste 2  
Spencer, IA 51301  
Phone: 712-262-7409  
Website: [www.udmo.com](http://www.udmo.com)

**Cherokee County**

Mid-Sioux Opportunity, Inc.  
921 South 2nd Street  
Cherokee, IA 51012  
Phone: 712-225-3322 or 800-859-2025  
Hours: Mon, Wed, Fri 8:00-4:30  
Website: <https://midsioux.org>

**Chickasaw County Family Services**

Northeast Iowa Community Action Corporation  
910 East Main St.  
New Hampton, IA 50659  
Phone: 641-394-2007  
Hours: Mon 8:00-4:30; Thurs & Fri 8:00-3:00  
Agency Website: <http://www.neicac.org>

**Clarke County Outreach Center**

South Central Iowa Community Action Program  
114 S Filmore, Ste 2  
Osceola, IA 50213  
Phone: 641-342-2101  
Hours: Tues & Thurs 8:30-4:00; Wed 1:00-4:00  
Email: [decatur@scicap.org](mailto:decatur@scicap.org)  
Website: <https://scicap.org>

**Clay County Outreach Center**

Upper Des Moines Opportunity, Inc.  
714 10<sup>th</sup> Ave. E, Ste 2  
Spencer, IA 51301  
Phone: 712-262-7409  
Hours: Tues & Fri 9:00-1:00; Wed 1:00-4:00  
Website: [www.udmo.com](http://www.udmo.com)

**Clayton County Family Services**

Northeast Iowa Community Action Corporation  
Clayton County Office Bldg.  
600 Gunder Rd., NE Suite 11  
Elkader, IA 52043  
Phone: 563-245-2452  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: <http://www.neicac.org>

**Clinton County – Clinton Office**

Community Action of Eastern Iowa  
1900 N 3<sup>rd</sup> Street  
Clinton, IA 52732  
Phone: 563-324-3236  
Hours: Mon, Wed, Fri 8:00-4:30  
Website: <https://www.caeiowa.org>

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Crawford County Outreach Office**

West Central Community Action  
145 N 7th Street  
Denison, IA 51442  
Phone: 712-263-3538  
Hours: Mon - Fri 8:00-4:30 by appointment only  
Website: [www.westcentralca.org](http://www.westcentralca.org)

**Dallas County Family Development Center**

New Opportunities, Inc.  
2816 1st Ave  
Perry, IA 50220  
Phone: 515-465-5185  
Hours: Mon – Fri 9:00-3:00  
Website: <https://www.newopp.org/>

**Davis County Resource Center**

Southern Iowa Economic Development Association  
203 S. Madison St., PO Box 14  
Bloomfield, IA 52537  
Phone: 641-640-9773 (press 3 for Housing)  
Hours: Mon & Fri 8:00-4:30  
Website: <https://www.sieda.org/>

**Decatur County Outreach Center**

South Central Iowa Community Action Program  
306 N Main, Ste 1  
Leon, IA 50144  
Phone: 641-446-4454  
Hours: Mon & Fri 8:00-4:30; Wed 8:00-12:00  
Email: [decatur@scicap.org](mailto:decatur@scicap.org)  
Website: <https://scicap.org/>

**Delaware County Outreach**

Hawkeye Area Community Action Program  
721 South 5th Street, PO Box 443  
Manchester, IA 52057  
Phone: 563-927-4629  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: [www.hacap.org](http://www.hacap.org)

**Des Moines County Neighborhood Center**

Community Action of Southeast Iowa  
700 Jefferson St.  
Burlington, IA 52601  
Phone: 319-753-2893  
Hours: Mon - Fri 8:00-4:30  
Website: [www.caofseia.org](http://www.caofseia.org)

**Dickinson County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1575 18th St.  
Spirit Lake, IA 51360  
Phone: 712-336-1112  
Hours: Mon-Tues, Thurs-Fri 9:00-12:00 & 1:00-3:30  
Website: <http://www.udmo.com/>

**Dubuque County Outreach**

Hawkeye Area Community Action Program  
220 W. 7th Street  
Dubuque, IA 52001  
Phone: 563-556-5130  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: [www.hacap.org](http://www.hacap.org)

**Emmet County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1527 Central Ave.  
Estherville, IA 51334  
Phone: 712-362-2391  
Hours: Tues-Thurs 9:00-12:00 & 1:00-3:30  
Website: [www.udmo.com](http://www.udmo.com)

**Fayette County Family Services – Oelwein Office**

Northeast Iowa Community Action Corporation  
297 5th Ave., SW. PO Box 549  
Oelwein, IA 50662  
Phone: 319-283-2510  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: <https://www.neicac.org/>

**Fayette County Family Services – West Union Office**

Northeast Iowa Community Action Corporation  
Courthouse Basement, PO Box 481  
West Union, IA 52175  
Phone: 563-422-3354  
Hours: Tues 8:00-3:00; Wed 8:00-2:00  
Website: <https://www.neicac.org/>

**Floyd County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
404 N. Jackson  
Charles City, IA 50616  
Phone: 641-228-2893, Toll Free 800-873-1899  
Hours: Mon, Wed, Fri 8:00-4:30  
Website: <https://nicao-online.org/>

**Floyd County Outreach Office-Weatherization**

Northeast Iowa Community Action Corporation  
Courthouse Basement, PO Box 481  
West Union, IA 52175  
Phone: 563-422-3354  
Website: <https://www.neicac.org/>

**Franklin County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
123 1st Ave. SW  
Hampton, IA 50441  
Phone: 641-456-3431, Toll Free 800-873-1899  
Hours: Tues & Wed 8:00-4:30  
Website: <https://nicao-online.org/>

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Franklin County Outreach Office-Weatherization**

Operation Threshold  
1606 G. Avenue, PO Box 41  
Grundy Center, IA 50638  
Phone: 319-824-3460  
Hours: Mon - Thurs 7:30-6:00  
Website: <http://www.operationthreshold.org/>

**Fremont County Outreach Office**

West Central Community Action  
910 Illinois St., PO Box 518  
Sidney, IA 51652  
Phone: 712-374-3367  
Hours: Mon - Thurs 8:00-4:30 & Fri 8:00-12:00  
by appointment only  
Website: <https://www.westcentralca.org/>

**Greene County Family Development Center**

New Opportunities, Inc.  
1401 N Elm St, Ste. A  
Jefferson, IA 50129  
Phone: 515-386-2719  
Hours: Mon – Fri 9:00-3:00  
Website: <https://www.newopp.org/>

**Grundy County**

Operation Threshold  
1606 G. Avenue, PO Box 41  
Grundy Center, IA 50638  
Phone: 319-824-3460  
Hours: Mon - Thurs 7:30-6:00  
Website: <http://www.operationthreshold.org/>

**Guthrie County Family Development Center**

New Opportunities, Inc.  
400 State St, PO Box 22  
Guthrie Center, IA 50115  
Phone: 641-747-3845  
Hours: Mon - Fri 9:00-3:00 (Sept 1 - April 30)  
Website: <https://www.newopp.org/>

**Hamilton County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1610 Collins St., Ste. 4  
Webster City, IA 50595  
Phone: 515-832-6451  
Hours: Mon-Thurs 8:00-12:00 & 1:00-4:00  
Website: <http://www.udmo.com/>

**Hancock County-Winnebago Outreach Office  
LIHEAP**

North Iowa Community Action Organization  
135 School St  
Forest City, IA 50436  
Phone: 641-585-5863, Toll Free 800-873-1899  
Hours: Mon, Tues, Wed & Fri  
Website: <https://nicao-online.org/>

**Hancock County-Winnebago Outreach Office -  
Weatherization**

Upper Des Moines Opportunity, Inc.  
419 Sumner Ave.  
Humboldt, IA 50548  
Phone: 515-604-5550  
Website: <http://www.udmo.com/>

**Hardin County Family Development Center**

Mid-Iowa Community Action, Inc.  
637 South Oak Street  
Iowa Falls, IA 50126  
Phone: 641-648-5036  
Hours: Mon, Tues, Thurs, Fri 8:30-3:30  
please call for an appointment or to request appointment  
outside of these hours  
Website: <https://www.micaonline.org/>

**Harrison County**

West Central Community Action  
107 N. 4th Ave., Ste. 7  
Logan, IA 51546  
Phone: 712-644-3388  
Hours: Mon - Fri 8:00-4:30 by appointment only  
Website: <https://www.westcentralca.org/>

**Henry County**

Community Action of Southeast Iowa  
Tolon Community Center  
133 W. Washington  
Mt. Pleasant, IA 52641  
Phone: 319-385-2310  
Hours: Mon – Fri 8:00-4:30  
Website: <http://caofseia.org/>

**Howard County Family Services**

Northeast Iowa Community Action Corporation  
204 2nd Ave. E.  
Cresco, IA 52136  
Phone: 563-547-4413  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: <https://www.neicac.org/>

**Humboldt County Outreach Center**

Upper Des Moines Opportunity, Inc.  
419 Sumner Ave.  
Humboldt, IA 50548  
Phone: 515-604-5550  
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Ida County Outreach**

Mid-Sioux Opportunity, Inc.  
Ida County Courthouse  
401 Moorhead  
Ida Grove, IA 51445  
Phone: 712-364-2175 or 800-859-2025  
Hours: Thurs 9:00 – 3:30  
Website: <http://www.midsioux.org/>

**Iowa County**

Hawkeye Area Community Action Program  
Marengo Public Library  
235 E. Hilton St.  
Marengo, IA 52301  
Phone: 319-366-7631 Ext: 1502  
Hours: Tues & Thurs 8:30-12:00 & 12:30-5:00  
Website: <https://www.hacap.org/>

**Jackson County**

Hawkeye Area Community Action Program  
904 East Quarry Street  
Maquoketa, IA 52060  
Phone: 563-652-5197  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

**Jasper County Center**

IMPACT Community Action Partnership  
DMACC Newton Campus  
600 N 2<sup>nd</sup> Ave W  
Newton, IA 50208  
Phone: 515-518-4770  
Hours: Thurs 8:30-4:30  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

**Jefferson County Resource Center**

Southern Iowa Economic Development Association  
2200 W. Jefferson  
Fairfield, IA 52556  
Phone: 641-472-6140 (press 3 for Housing)  
Hours: Mon – Fri 8:00-4:30  
Website: <https://www.sieda.org/>

**Johnson County – Waterfront Office**

Hawkeye Area Community Action Program  
367 Southgate Ave  
Iowa City, IA 52240  
Phone: 319-337-5765  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

**Jones County Resource Center**

Hawkeye Area Community Action Program  
105 Broadway Place, Suite 17  
Anamosa, IA 52205  
Phone: 319-462-4343  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

**Keokuk County Resource Center**

Southern Iowa Economic Development Association  
114 W. Washington St., PO Box 228  
Sigourney, IA 52591  
Phone: 641-622-3443 (press 3 for Housing)  
Hours: Mon-Thurs 8:00–4:30  
Website: <https://www.sieda.org/>

**Kossuth County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
117 East Call  
Algona, IA 50511  
Phone: 515-295-2531, Toll Free 800-873-1899  
Hours: Thurs 8:00-4:30  
Website: <https://nicao-online.org/>

**Kossuth County Outreach Office-Weatherization**

Upper Des Moines Opportunity, Inc.  
419 Sumner Ave.  
Humboldt, IA 50548  
Phone: 515-604-5550  
Website: <http://www.udmo.com/>

**Lee County – Eichacker Center**

Community Action of Southeast Iowa  
3433 Avenue O  
Fort Madison, IA 52627  
Phone: 319-372-4471  
Hours: Mon - Fri 8:00-4:30  
Website: <http://www.caofseia.org/>

**Lee County – Marie Tallarico Neighborhood Center**

Community Action of Southeast Iowa  
220 S. 22nd St.  
Keokuk, IA 52632  
Phone: 319-524-6383  
Hours: Mon - Fri 8:00-4:30  
Website: <http://www.caofseia.org/>

**Linn County – Urban Center**

Hawkeye Area Community Action Program  
1328 2nd Ave. SE  
Cedar Rapids, IA 52403  
Phone: 319-366-7632 or 319-739-0100  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Linn County – Inn Circle Office**

Hawkeye Area Community Action Program  
5560 6th St. SW.  
Cedar Rapids, IA 52404  
Phone: 319-366-7631 or 319-730-0100  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

**Louisa County Center**

Community Action of Southeast Iowa  
202 E. Access Road - Suite C&D, PO Box 29  
Columbus Junction, IA 52738  
Phone: 319-728-2314  
Hours: Mon, Wed, Thurs 8:00-4:30  
Website: <http://www.caofseia.org/>

**Lucas County Outreach Center**

South Central Iowa Community Action Program  
117 S Grand St  
Chariton, IA 50049  
Phone: 641-217-8180  
Hours: Mon-Fri 8:00-12:00  
Email: [lucasoutreach@scicap.org](mailto:lucasoutreach@scicap.org)  
Website: <https://scicap.org/>

**Lyon County Outreach**

Mid-Sioux Opportunity, Inc.  
302 South Lincoln  
Rock Rapids, IA 51246  
Phone: 712-472-3746  
Hours: Wed 9:00–4:00  
Website: <http://www.midsioux.org/>

**Madison County Multi-Purpose Center**

MATURA Action Corporation  
1724 N. John Wayne Dr.  
Winterset, IA 50273  
Phone: 515-462-4704  
Hours: Mon-Wed 9:00-12:30;  
Thurs 9:00-12:30 & 1:00-3:00  
Website: <https://maturacommunityaction.com/>

**Mahaska County Resource Center**

Southern Iowa Economic Development Association  
114 N. Market St., PO Box 28  
Oskaloosa, IA 52577  
Phone: 641-673-8609 (press 3 for Housing)  
Hours: Mon - Fri 8:00-4:30  
Website: <https://www.sieda.org/>

**Marion County Center**

IMPACT Community Action Partnership  
Knoxville Public Library  
213 East Montgomery St  
Knoxville, IA 50138  
Phone: 515-518-4770  
Hours: Mon 8:30-4:30  
Website: <https://www.impactcap.org/>

**Marshall County Family Development Center**

Mid-Iowa Community Action, Inc.  
6 South 2nd Street  
Marshalltown, IA 50158  
Phone: 641-753-5523  
Hours: Mon - Thurs 10:00-4:00  
please call for an appointment or to request appointment  
outside of these hours  
Website: <https://www.micaonline.org/>

**Mills County**

West Central Community Action  
313 Main St., PO Box 578  
Malvern, IA 51551  
Phone: 712-624-8172  
Hours: Mon - Thurs 8:00-4:30 & Fri 8:00-12:00  
by appointment only  
Website: <https://www.westcentralca.org/>

**Mitchell County-Cerro Gordo Resource Center-  
LIHEAP**

North Iowa Community Action Organization  
100 1st St., NW. Suite 140  
Mason City, IA 50401  
Phone: 641-423-7766, Toll Free 800-873-1899  
Hours: Mon - Fri 8:00-4:30  
Website: <https://nicao-online.org/>

**Mitchell County-Cerro Gordo Resource Center-  
Weatherization**

Northeast Iowa Community Action Corporation  
305 Montgomery St., PO Box 487  
Decorah, IA 52101  
Phone: 563-387-4958  
Website: <https://www.neicac.org/>

**Monona County-LIHEAP**

West Central Community Action  
801-B 10th Street  
Onawa, IA 51040  
Phone: 712-423-2603  
Hours: Mon – Fri 8:00-4:30 by appointment only  
Website: <https://www.westcentralca.org/>

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Monona County-Weatherization**

Community Action Agency of Siouxland  
2700 Leech Ave.  
Sioux City, IA 51106  
Phone: 712-274-1610 Ext. 220  
Toll Free: 800-352-3725  
Hours: Mon – Fri 8:30–5:00  
Website: <https://caasiouxland.org/>

**Monroe County Outreach Center**

South Central Iowa Community Action Program  
221 S Clinton St.  
Albia, IA 52531  
Phone: 641-932-5107  
Hours: Mon-Thurs 8:00-1:00  
Email: [monroeoutreach@scicap.org](mailto:monroeoutreach@scicap.org)  
Website: <https://scicap.org/>

**Montgomery County**

West Central Community Action  
1109 Highland Ave.  
Red Oak, IA 51566  
Phone: 712-623-2339  
Hours: Mon – Fri 8:00-4:30 by appointment only  
Website: <https://www.westcentralca.org/>

**Muscatine County**

Community Action of Eastern Iowa  
1903 Park Avenue, Suite #18  
Muscatine, IA 52761  
Phone: 563-263-9290 or 866-263-9290  
Hours: Mon, Wed, Fri 8:00-4:30  
walk-in and by appointment  
Website: <https://www.caeiowa.org/>

**O'Brien County Outreach Center**

Upper Des Moines Opportunity, Inc.  
140 2nd St. SE, PO Box 462  
Primghar, IA 51245  
Phone: 712-957-1023  
Hours: Mon-Thurs 8:00-12:00 & 1:00-4:00  
Website: <http://www.udmo.com/>

**Osceola County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1672 Northwest Blvd.  
Sibley, IA 51249  
Phone: 712-754-2573  
Hours: Mon, Wed, Fri 8:00-12:00 & 1:00-4:00  
Website: <http://www.udmo.com/>

**Page County**

West Central Community Action  
500 1/2 N. Broad St.  
Shenandoah, IA 51601  
Phone: 712-246-2585  
Hours: Mon - Thurs 8:00-4:30 & Fri 8:00-12:00  
by appointment only  
Website: <https://www.westcentralca.org/>

**Palo Alto County Outreach Center**

Upper Des Moines Opportunity, Inc.  
2905 25th St., PO Box 353  
Emmetsburg, IA 50536  
Phone: 712-852-3482  
Hours: Mon & Wed 9:00-12:00 & 1:00-3:30;  
Tues 9:00-12:00; Thurs 1:00-3:30  
Website: <http://www.udmo.com/>

**Plymouth County Outreach**

Mid-Sioux Opportunity, Inc.  
180 10th Street SE, PO Box 1  
LeMars, IA 51031  
Phone: 712-546-6603 or 800-859-2025  
Hours: Tues & Thurs 9:00-4:00  
Website: <http://www.midsioux.org/>

**Pocahontas County Outreach Center**

Upper Des Moines Opportunity, Inc.  
406 N.W. 7th Street, PO Box 67  
Pocahontas, IA 50574  
Phone: 712-335-3335  
Hours: Mon-Fri 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

**Polk County – Ankeny**

IMPACT Community Action Partnership  
641 S Ankeny Blvd, Ste H  
Ankeny, IA 50023-3418  
Phone: 515-518-4770  
Hours: Mon-Fri 8:30-4:30  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Polk County – Drake Site Office (Des Moines)**

IMPACT Community Action Partnership  
3226 University Ave.  
Des Moines, IA 50311  
Phone: 515-518-4770  
Hours: Mon-Fri 8:30-4:30  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

**Polk County – Valley Junction (West Des Moines)**

West Des Moines Human Services  
IMPACT Community Action Partnership  
139 6th St., PO Box 65320  
West Des Moines, IA 50265-0320  
Phone: 515-222-3660  
Hours: Mon, Tues, Thurs 8:00-3:00; Wed 8:00-12:00  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

**Pottawattamie County**

West Central Community Action  
300 W. Broadway, Suite 35  
Omni Centre Business Park  
Council Bluffs, IA 51503  
Phone: 712-322-2621  
Hours: Mon-Fri 8:00-4:30 by appointment only  
Website: <https://www.westcentralca.org/>

**Poweshiek County Family Development Center**

Mid-Iowa Community Action, Inc.  
611 4th Avenue  
Grinnell, IA 50112  
Phone: 641-236-3923  
Hours: Mon, Tues, Thurs & Fri 9:00-4:00  
**please call for an appointment or to request appointment outside of these hours**  
Website: <https://www.micaonline.org/>

**Ringgold County Family Development Center**

MATURA Action Corporation  
306 S. Garfield St  
Mt. Ayr, IA 50854  
Phone: 641-464-2401  
Hours: Mon-Thurs 10:00-3:30  
Website: <https://maturacommunityaction.com/>

**Sac County Family Development Center**

New Opportunities, Inc.  
1710 West Main St  
Sac City, IA 50583  
Phone: 712-662-3236  
Hours: Mon – Fri 9:00-4:30  
Website: <https://www.newopp.org/>

**Scott County**

Community Action of Eastern Iowa  
500 East 59th Street  
Davenport, IA 52807  
Phone: 563-324-3236 OR 866-324-3236  
Hours: Mon - Fri 8:00-4:30  
Website: <https://www.caeiowa.org/>

**Shelby County**

West Central Community Action  
1017 7th St  
Harlan, IA 51537  
Phone: 712-755-5602  
Hours: Mon – Fri 8:00-4:30 by appointment only  
Website: <https://www.westcentralca.org/>

**Sioux County Outreach**

Mid-Sioux Opportunity, Inc.  
618 14th St., NE  
Sioux Center, IA 51250  
Phone: 712-722-3611, Toll Free 800-859-2025  
Hours: Mon, Tues, Thurs, Fri 8:00-4:30  
Website: <http://www.midsioux.org/>

**Story County Family Development**

Mid-Iowa Community Action, Inc.  
230 SE 16th St., Suite 100  
Ames, IA 50010  
Phone: 515-956-3333  
Hours: Mon, Wed, Fri 9:00-4:00; Tues 12:00-4:00;  
Thurs 9:00-1:00  
**please call for an appointment or to request appointment outside of these hours**  
Website: <https://www.micaonline.org/>

**Tama County Family Development Center**

Mid-Iowa Community Action, Inc.  
105 South State Street  
Tama, IA 52339  
Phone: 641-484-4713  
Hours: Tues & Thurs 9:00-4:00  
**please call for an appointment or to request appointment outside of these hours**  
Website: <https://www.micaonline.org/>



**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Taylor County Family Development Center**

MATURA Action Corporation  
607 Madison Ave.  
Bedford, IA 50833  
Phone: 712-523-3144  
Hours: Mon 1:00-3:00;  
Tues-Thurs 9:00-12:00 and 1:00-3:00  
Website: <http://maturacommunityaction.com/>

**Union County Family Development Center**

MATURA Action Corporation  
207B North Elm  
Creston, IA 50801  
Phone: 641-782-8431  
Hours: Mon & Wed 9:00-12:00 & 1:00-4:00  
Fri 1:00-4:00  
Website: <https://maturacommunityaction.com/>

**Van Buren County Resource Center**

Southern Iowa Economic Development Association  
902 4th St., PO Box 57  
Keosauqua, IA 52565  
Phone: 641-640-9773 (press 3 for Housing)  
Hours: Tues & Wed 8:45-3:45; Rotate local libraries on  
Thurs, check the library for details  
Website: <https://www.sieda.org/>

**Wapello County Resource Center**

Southern Iowa Economic Development Association  
725 W. 2nd St., PO Box 658  
Ottumwa, IA 52501  
Phone: 641-682-8741 (press 5 for Housing)  
Hours: Mon - Fri 8:00-4:30  
Website: <https://www.sieda.org/>

**Warren County Center**

IMPACT Community Action Partnership  
110 N. Howard St  
Indianola, IA 50125  
Phone: 515-518-4770  
Hours: Wed 7:00-3:30  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text  
515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org).  
In both cases, include your name, phone or email  
(whichever works best for you), and the type of help  
needed (energy, housing, water, etc.).

**Washington County**

Hawkeye Area Community Action Program  
2175 Lexington Blvd, Bldg. 1 East Door  
Mailing address: 2176 Lexington Blvd  
Washington, IA 52353  
Phone: 319-653-7275  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

**Wayne County Outreach Center**

South Central Iowa Community Action Program  
203 N Franklin Street  
PO Box 223  
Corydon, IA 50060  
Phone: 641-872-1282  
Hours: Mon-Thurs 10:00-3:00  
Email: [wayneoutreach@scicap.org](mailto:wayneoutreach@scicap.org)  
Website: <https://scicap.org/>

**Webster County**

Upper Des Moines Opportunity, Inc.  
1325 1st Ave. S  
Fort Dodge, IA 50501-1766  
Phone: 515-576-7774  
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

**Winnebago County Outreach Center-LIHEAP**

North Iowa Community Action Organization  
135 School St  
Forest City, IA 50436  
Phone: 641-585-5863, Toll Free 800-873-1899  
Hours: Mon, Tues, Wed & Fri  
Website: <https://nicao-online.org/>

**Winnebago County Outreach Center-Weatherization**

Upper Des Moines Opportunity, Inc.  
2905 25th St., PO Box 353  
Emmetsburg, IA 50536  
Phone: 712-852-3482  
Website: <http://www.udmo.com/>

**Winneshiek County Family Services**

Northeast Iowa Community Action Corporation  
305 Montgomery St., PO Box 487  
Decorah, IA 52101  
Phone: 563-387-4958  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: <https://www.neicac.org/>

**Woodbury County**

Community Action Agency of Siouxland  
2700 Leech Ave.  
Sioux City, IA 51106  
Phone: 712-274-1610 Ext. 220  
Toll Free: 800-352-3725  
Hours: Mon – Fri 8:30–5:00  
Website: <https://caasiouxland.org/>

**FY2023 IOWA LIHEAP & WX INTAKE SITES**  
(alphabetical order by County)

**Worth County-Cerro Gordo Resource Center-LIHEAP**

North Iowa Community Action Organization  
100 1st St., NW. Suite 140  
Mason City, IA 50401  
Phone: 641-423-7766, Toll Free 800-873-1899  
Hours: Mon - Fri 8:00-4:30  
Website: <https://nicao-online.org/>

**Worth County-Cerro Gordo Resource Center-  
Weatherization**

Upper Des Moines Opportunity, Inc.  
2905 25th St., PO Box 353  
Emmetsburg, IA 50536  
Phone: 712-852-3482  
Website: <http://www.udmo.com/>

**Wright County Outreach Center**

Upper Des Moines Opportunity, Inc.  
221 W. Broadway  
Eagle Grove, IA 50533  
Phone: 515-448-3704  
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>