

FY2023 IOWA LIHEAP & WX INTAKE SITES
(alphabetical order by County)

Adair County Family Development Center

MATURA Action Corporation
354 Public Square
Greenfield, IA 50849
Phone: 641-743-2424
Hours: Mon-Fri 9:00-11:00 & 1:30-3:00
Website: <https://www.maturacommunityaction.com>

Adams County Family Development Center

MATURA Action Corporation
1402 Hull Street
Corning, IA 50841
Phone: 641-322-4096
Hours: Mon & Wed 8:30-12:00 & 1:00-4:00;
Thurs 9:00-12:00
Website: <https://www.maturacommunityaction.com>

Allamakee County Family Services

Northeast Iowa Community Action Corporation
955 Third Avenue NW, PO Box 173
Waukon, IA 52172-0173
Phone: 563-568-4224
Hours: Mon & Wed 8:00-4:30;
Tues, Thurs, Fri 8:00-3:00
Website: www.neicac.org

Allamakee County Family Services

Northeast Iowa Community Action Corporation
134 W Green St, PO Box 797
Postville, IA 52162-0797
Phone: 563-380-2780
Hours: Mon & Wed 8:00-4:30;
Tues, Thurs, Fri 8:00-3:00
Website: www.neicac.org

Appanoose County Resource Center

Southern Iowa Economic Development Association
111 N. Main St., Ste. 2, PO Box 383
Centerville, IA 52544
Phone: 641-856-8437 (press 3 for Housing)
Hours: Mon - Fri 8:00-4:30
Website: <https://www.sieda.org>

Audubon County Family Development Center

New Opportunities, Inc.
109 Tracy Street
Audubon, IA 50025
Phone: 712-563-2777
Hours: Mon - Fri 9:00-3:00 (Sept 1 - April 30)
Website: www.newopp.org

Benton County – North Benton Center

Hawkeye Area Community Action Program
202 E. 4th St.
Vinton, IA 52349
Phone: 319-472-4761
Hours: Mon - Fri 8:00-11:30 & 12:30-4:30
Website: www.hacap.org

Black Hawk County

Operation Threshold
1535 Lafayette, St., PO Box 4120
Waterloo, IA 50704
Phone: 319-291-2065 Ext: 1819
Hours: Mon - Thurs 7:30-6:00
Website: www.operationthreshold.org

Boone County Center

IMPACT Community Action Partnership
606 Greene St.
Boone, IA 50036
Phone: 515-518-4770
Website: <https://www.impactcap.org>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Bremer County Family Services

Northeast Iowa Community Action Corporation
117 West Bremer Avenue
Waverly, IA 50677
Phone: 319-352-4532
Hours: Mon & Wed 8:00-4:30;
Tues, Thurs, Fri 8:00-3:00
Website: www.neicac.org

Buchanan County

Operation Threshold
1827 1st St. W. Suite D
Independence, IA 50644-0204
Phone: 319-334-6081
Hours: Mon - Thurs 7:30-6:00
Website: www.operationthreshold.org

Buena Vista County Outreach Center

Upper Des Moines Opportunity, Inc.
620 Michigan Street
Storm Lake, IA 50588
Phone: 712-732-1757
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00
Website: www.udmo.com

FY2023 IOWA LIHEAP & WX INTAKE SITES
(alphabetical order by County)

Butler County Outreach Office-LIHEAP

North Iowa Community Action Organization
219 N. Mather
Clarksville, IA 50619
Phone: 641-243-7573, Toll Free 800-873-1899
Hours: Tues & Thurs
Website: <https://nicao-online.org>

Butler County Outreach Office-Weatherization

Operation Threshold
1606 G. Avenue, PO Box 41
Grundy Center, IA 50638
Phone: 319-824-3460
Website: <http://www.operationthreshold.org/>

Calhoun County Family Development Center

New Opportunities, Inc.
334 Richmond St
Rockwell City, IA 50579
Phone: 712-297-7721
Hours: Mon - Fri 9:00-3:00
Website: www.newopp.org

Carroll County Family Development Center

New Opportunities, Inc.
23751 Hwy 30 East, PO Box 427
Carroll, IA 51401
Phone: 712-792-9266 Ext: 720
Hours: Mon - Fri 8:30-4:30
Website: www.newopp.org

Cass County

West Central Community Action
304 Chestnut
Atlantic, IA 50022
Phone: 712-243-5421
Hours: Mon - Fri 8:00-4:30 by appointment only
Website: www.westcentralca.org

Cedar County – Tipton Office

Community Action of Eastern Iowa
101 Lynn Street
Tipton, IA 52772
Phone: 563-324-3236
Hours: Tues & Thurs 8:00-12:00 & 1:00-4:30
or by appointment
Website: <https://www.caeiowa.org>

Cerro Gordo County Family Resource Office-LIHEAP

North Iowa Community Action Organization
100 1st St., NW. Suite 140
Mason City, IA 50401
Phone: 641-423-7766, Toll Free 800-873-1899
Hours: Mon - Fri 8:00-4:30
Website: <https://nicao-online.org>

Cerro Gordo County-Weatherization

Upper Des Moines Opportunity, Inc.
714 10th Ave. E, Ste 2
Spencer, IA 51301
Phone: 712-262-7409
Website: www.udmo.com

Cherokee County

Mid-Sioux Opportunity, Inc.
921 South 2nd Street
Cherokee, IA 51012
Phone: 712-225-3322 or 800-859-2025
Hours: Mon, Wed, Fri 8:00-4:30
Website: <https://midsioux.org>

Chickasaw County Family Services

Northeast Iowa Community Action Corporation
2275 S Linn Ave
New Hampton, IA 50659
Phone: 563-379-8761
Hours: Mon 8:00-4:30; Thurs & Fri 8:00-3:00
Agency Website: <http://www.neicac.org>

Clarke County Outreach Center

South Central Iowa Community Action Program
114 S Filmore, Ste 2
Osceola, IA 50213
Phone: 641-342-2101
Hours: Tues & Thurs 8:30-4:00; Wed 1:00-4:00
Email: decaturn@scicap.org
Website: <https://scicap.org>

Clay County Outreach Center

Upper Des Moines Opportunity, Inc.
714 10th Ave. E, Ste 2
Spencer, IA 51301
Phone: 712-262-7409
Hours: Tues & Fri 9:00-1:00; Wed 1:00-4:00
Website: www.udmo.com

Clayton County Family Services

Northeast Iowa Community Action Corporation
Clayton County Office Bldg.
600 Gunder Rd., NE Suite 11
Elkader, IA 52043
Phone: 563-245-2452
Hours: Mon & Wed 8:00-4:30;
Tues, Thurs, Fri 8:00-3:00
Website: <http://www.neicac.org>

Clinton County – Clinton Office

Community Action of Eastern Iowa
1900 N 3rd Street
Clinton, IA 52732
Phone: 563-324-3236
Hours: Mon, Wed, Fri 8:00-4:30
Website: <https://www.caeiowa.org>

FY2023 IOWA LIHEAP & WX INTAKE SITES
(alphabetical order by County)

Crawford County Outreach Office

West Central Community Action
145 N 7th Street
Denison, IA 51442
Phone: 712-263-3538
Hours: Mon - Fri 8:00-4:30 by appointment only
Website: www.westcentralca.org

Dallas County Family Development Center

New Opportunities, Inc.
2816 1st Ave
Perry, IA 50220
Phone: 515-465-5185
Hours: Mon – Fri 9:00-3:00
Website: <https://www.newopp.org/>

Davis County Resource Center

Southern Iowa Economic Development Association
203 S. Madison St., PO Box 14
Bloomfield, IA 52537
Phone: 641-640-9773 (press 3 for Housing)
Hours: Mon & Fri 8:00-4:30
Website: <https://www.sieda.org/>

Decatur County Outreach Center

South Central Iowa Community Action Program
306 N Main, Ste 1
Leon, IA 50144
Phone: 641-446-4454
Hours: Mon & Fri 8:00-4:30; Wed 8:00-12:00
Email: decatur@scicap.org
Website: <https://scicap.org/>

Delaware County Outreach

Hawkeye Area Community Action Program
721 South 5th Street, PO Box 443
Manchester, IA 52057
Phone: 563-927-4629
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: www.hacap.org

Des Moines County Neighborhood Center

Community Action of Southeast Iowa
700 Jefferson St.
Burlington, IA 52601
Phone: 319-753-2893
Hours: Mon - Fri 8:00-4:30
Website: www.caofseia.org

Dickinson County Outreach Center

Upper Des Moines Opportunity, Inc.
1575 18th St.
Spirit Lake, IA 51360
Phone: 712-336-1112
Hours: Mon-Tues, Thurs-Fri 9:00-12:00 & 1:00-3:30
Website: <http://www.udmo.com/>

Dubuque County Outreach

Hawkeye Area Community Action Program
220 W. 7th Street
Dubuque, IA 52001
Phone: 563-556-5130
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: www.hacap.org

Emmet County Outreach Center

Upper Des Moines Opportunity, Inc.
1527 Central Ave.
Estherville, IA 51334
Phone: 712-362-2391
Hours: Tues-Thurs 9:00-12:00 & 1:00-3:30
Website: www.udmo.com

Fayette County Family Services – Oelwein Office

Northeast Iowa Community Action Corporation
1 W Charles St Ste 5., SW. PO Box 549
Oelwein, IA 50662
Phone: 319-283-2510
Hours: Mon & Wed 8:00-4:30;
Tues, Thurs, Fri 8:00-3:00
Website: <https://www.neicac.org/>

Fayette County Family Services – West Union Office

Northeast Iowa Community Action Corporation
Courthouse Basement, PO Box 481
West Union, IA 52175
Phone: 563-422-3354
Hours: Tues 8:00-3:00; Wed 8:00-2:00
Website: <https://www.neicac.org/>

Floyd County Outreach Office-LIHEAP

North Iowa Community Action Organization
404 N. Jackson
Charles City, IA 50616
Phone: 641-228-2893, Toll Free 800-873-1899
Hours: Mon, Wed, Fri 8:00-4:30
Website: <https://nicao-online.org/>

Floyd County Outreach Office-Weatherization

Northeast Iowa Community Action Corporation
Courthouse Basement, PO Box 481
West Union, IA 52175
Phone: 563-422-3354
Website: <https://www.neicac.org/>

Franklin County Outreach Office-LIHEAP

North Iowa Community Action Organization
123 1st Ave. SW
Hampton, IA 50441
Phone: 641-456-3431, Toll Free 800-873-1899
Hours: Tues & Wed 8:00-4:30
Website: <https://nicao-online.org/>

FY2023 IOWA LIHEAP & WX INTAKE SITES
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Franklin County Outreach Office-Weatherization

Operation Threshold
1606 G. Avenue, PO Box 41
Grundy Center, IA 50638
Phone: 319-824-3460
Hours: Mon - Thurs 7:30-6:00
Website: <http://www.operationthreshold.org/>

Fremont County Outreach Office

West Central Community Action
910 Illinois St., PO Box 518
Sidney, IA 51652
Phone: 712-374-3367
Hours: Mon - Thurs 8:00-4:30 & Fri 8:00-12:00
by appointment only
Website: <https://www.westcentralca.org/>

Greene County Family Development Center

New Opportunities, Inc.
1401 N Elm St, Ste. A
Jefferson, IA 50129
Phone: 515-386-2719
Hours: Mon – Fri 9:00-3:00
Website: <https://www.newopp.org/>

Grundy County

Operation Threshold
1606 G. Avenue, PO Box 41
Grundy Center, IA 50638
Phone: 319-824-3460
Hours: Mon - Thurs 7:30-6:00
Website: <http://www.operationthreshold.org/>

Guthrie County Family Development Center

New Opportunities, Inc.
400 State St, PO Box 22
Guthrie Center, IA 50115
Phone: 641-747-3845
Hours: Mon - Fri 9:00-3:00 (Sept 1 - April 30)
Website: <https://www.newopp.org/>

Hamilton County Outreach Center

Upper Des Moines Opportunity, Inc.
1610 Collins St., Ste. 4
Webster City, IA 50595
Phone: 515-832-6451
Hours: Mon-Thurs 8:00-12:00 & 1:00-4:00
Website: <http://www.udmo.com/>

**Hancock County-Winnebago Outreach Office
LIHEAP**

North Iowa Community Action Organization
135 School St
Forest City, IA 50436
Phone: 641-585-5863, Toll Free 800-873-1899
Hours: Mon, Tues, Wed & Fri
Website: <https://nicao-online.org/>

**Hancock County-Winnebago Outreach Office
-Weatherization**

Upper Des Moines Opportunity, Inc.
419 Sumner Ave.
Humboldt, IA 50548
Phone: 515-604-5550
Website: <http://www.udmo.com/>

Hardin County Family Development Center

Mid-Iowa Community Action, Inc.
637 South Oak Street
Iowa Falls, IA 50126
Phone: 641-648-5036
Hours: Mon, Tues, Thurs, Fri 8:30-3:30
please call for an appointment or to request appointment
outside of these hours
Website: <https://www.micaonline.org/>

Harrison County

West Central Community Action
107 N. 4th Ave., Ste. 7
Logan, IA 51546
Phone: 712-644-3388
Hours: Mon - Fri 8:00-4:30 by appointment only
Website: <https://www.westcentralca.org/>

Henry County

Community Action of Southeast Iowa
Tolon Community Center
133 W. Washington
Mt. Pleasant, IA 52641
Phone: 319-385-2310
Hours: Mon – Fri 8:00-4:30
Website: <http://caofseia.org/>

Howard County Family Services

Northeast Iowa Community Action Corporation
204 2nd Ave. E.
Cresco, IA 52136
Phone: 563-547-4413
Hours: Mon & Wed 8:00-4:30;
Tues, Thurs, Fri 8:00-3:00
Website: <https://www.neicac.org/>

Humboldt County Outreach Center

Upper Des Moines Opportunity, Inc.
419 Sumner Ave.
Humboldt, IA 50548
Phone: 515-604-5550
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00
Website: <http://www.udmo.com/>

FY2023 IOWA LIHEAP & WX INTAKE SITES
(alphabetical order by County)

Ida County Outreach

Mid-Sioux Opportunity, Inc.
Ida County Courthouse
401 Moorhead
Ida Grove, IA 51445
Phone: 712-364-2175 or 800-859-2025
Hours: Thurs 9:00 – 3:30
Website: <http://www.midsioux.org/>

Iowa County

Hawkeye Area Community Action Program
Marengo Public Library
235 E. Hilton St.
Marengo, IA 52301
Phone: 319-366-7631 Ext: 1502
Hours: Tues & Thurs 8:30-12:00 & 12:30-5:00
Website: <https://www.hacap.org/>

Jackson County

Hawkeye Area Community Action Program
904 East Quarry Street
Maquoketa, IA 52060
Phone: 563-652-5197
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: <https://www.hacap.org/>

Jasper County Center

IMPACT Community Action Partnership
DMACC Newton Campus
600 N 2nd Ave W
Newton, IA 50208
Phone: 515-518-4770
Hours: Thurs 8:30-4:30
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Jefferson County Resource Center

Southern Iowa Economic Development Association
2200 W. Jefferson
Fairfield, IA 52556
Phone: 641-472-6140 (press 3 for Housing)
Hours: Mon – Fri 8:00-4:30
Website: <https://www.sieda.org/>

Johnson County – Waterfront Office

Hawkeye Area Community Action Program
367 Southgate Ave
Iowa City, IA 52240
Phone: 319-337-5765
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: <https://www.hacap.org/>

Jones County Resource Center

Hawkeye Area Community Action Program
105 Broadway Place, Suite 17
Anamosa, IA 52205
Phone: 319-462-4343
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: <https://www.hacap.org/>

Keokuk County Resource Center

Southern Iowa Economic Development Association
114 W. Washington St., PO Box 228
Sigourney, IA 52591
Phone: 641-622-3443 (press 3 for Housing)
Hours: Mon-Fri 8:00-4:30
Website: <https://www.sieda.org/>

Kossuth County Outreach Office-LIHEAP

North Iowa Community Action Organization
117 East Call
Algona, IA 50511
Phone: 515-295-2531, Toll Free 800-873-1899
Hours: Thurs 8:00-4:30
Website: <https://nicao-online.org/>

Kossuth County Outreach Office-Weatherization

Upper Des Moines Opportunity, Inc.
419 Sumner Ave.
Humboldt, IA 50548
Phone: 515-604-5550
Website: <http://www.udmo.com/>

Lee County – Eichacker Center

Community Action of Southeast Iowa
3433 Avenue O
Fort Madison, IA 52627
Phone: 319-372-4471
Hours: Mon - Fri 8:00-4:30
Website: <http://www.caofseia.org/>

Lee County – Marie Tallarico Neighborhood Center

Community Action of Southeast Iowa
220 S. 22nd St.
Keokuk, IA 52632
Phone: 319-524-6383
Hours: Mon - Fri 8:00-4:30
Website: <http://www.caofseia.org/>

Linn County – Urban Center

Hawkeye Area Community Action Program
1328 2nd Ave. SE
Cedar Rapids, IA 52403
Phone: 319-366-7632 or 319-739-0100
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: <https://www.hacap.org/>

FY2023 IOWA LIHEAP & WX INTAKE SITES
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Linn County – Inn Circle Office

Hawkeye Area Community Action Program
5560 6th St. SW.
Cedar Rapids, IA 52404
Phone: 319-366-7631 or 319-730-0100
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: <https://www.hacap.org/>

Louisa County Center

Community Action of Southeast Iowa
202 E. Access Road - Suite C&D, PO Box 29
Columbus Junction, IA 52738
Phone: 319-728-2314
Hours: Mon, Wed, Thurs 8:00-4:30
Website: <http://www.caofseia.org/>

Lucas County Outreach Center

South Central Iowa Community Action Program
117 S Grand St
Chariton, IA 50049
Phone: 641-217-8180
Hours: Mon-Fri 8:00-12:00
Email: lucasoutreach@scicap.org
Website: <https://scicap.org/>

Lyon County Outreach

Mid-Sioux Opportunity, Inc.
302 South Lincoln
Rock Rapids, IA 51246
Phone: 712-472-3746
Hours: Wed 9:00-4:00
Website: <http://www.midsioux.org/>

Madison County Multi-Purpose Center

MATURA Action Corporation
1724 N. John Wayne Dr.
Winterset, IA 50273
Phone: 515-462-4704
Hours: Mon-Wed 9:00-12:30;
Thurs 9:00-12:30 & 1:00-3:00
Website: <https://maturacommunityaction.com/>

Mahaska County Resource Center

Southern Iowa Economic Development Association
114 N. Market St., PO Box 28
Oskaloosa, IA 52577
Phone: 641-673-8609 (press 3 for Housing)
Hours: Mon - Fri 8:00-4:30
Website: <https://www.sieda.org/>

Marion County Center

IMPACT Community Action Partnership
Knoxville Public Library
213 East Montgomery St
Knoxville, IA 50138
Phone: 515-518-4770
Hours: Mon 8:30-4:30
Website: <https://www.impactcap.org/>

Marshall County Family Development Center

Mid-Iowa Community Action, Inc.
6 South 2nd Street
Marshalltown, IA 50158
Phone: 641-753-5523
Hours: Mon - Thurs 10:00-4:00
please call for an appointment or to request appointment
outside of these hours
Website: <https://www.micaonline.org/>

Mills County

West Central Community Action
313 Main St., PO Box 578
Malvern, IA 51551
Phone: 712-624-8172
Hours: Mon - Thurs 8:00-4:30 & Fri 8:00-12:00
by appointment only
Website: <https://www.westcentralca.org/>

Mitchell County-Cerro Gordo Resource Center-LIHEAP

North Iowa Community Action Organization
100 1st St., NW. Suite 140
Mason City, IA 50401
Phone: 641-423-7766, Toll Free 800-873-1899
Hours: Mon - Fri 8:00-4:30
Website: <https://nicao-online.org/>

Mitchell County-Cerro Gordo Resource Center-Weatherization

Northeast Iowa Community Action Corporation
305 Montgomery St., PO Box 487
Decorah, IA 52101
Phone: 563-387-4958
Website: <https://www.neicac.org/>

Monona County-LIHEAP

West Central Community Action
801-B 10th Street
Onawa, IA 51040
Phone: 712-423-2603
Hours: Mon – Fri 8:00-4:30 by appointment only
Website: <https://www.westcentralca.org/>

FY2023 IOWA LIHEAP & WX INTAKE SITES
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Monona County-Weatherization

Community Action Agency of Siouxland
2700 Leech Ave.
Sioux City, IA 51106
Phone: 712-274-1610 Ext. 220
Toll Free: 800-352-3725
Hours: Mon – Fri 8:30–5:00
Website: <https://caasiouxland.org/>

Monroe County Outreach Center

South Central Iowa Community Action Program
221 S Clinton St.
Albia, IA 52531
Phone: 641-932-5107
Hours: Mon-Thurs 8:00-1:00
Email: monroeoutreach@scicap.org
Website: <https://scicap.org/>

Montgomery County

West Central Community Action
1109 Highland Ave.
Red Oak, IA 51566
Phone: 712-623-2339
Hours: Mon – Fri 8:00-4:30 by appointment only
Website: <https://www.westcentralca.org/>

Muscatine County

Community Action of Eastern Iowa
1903 Park Avenue, Suite #18
Muscatine, IA 52761
Phone: 563-263-9290 or 866-263-9290
Hours: Mon, Wed, Fri 8:00-4:30
walk-in and by appointment
Website: <https://www.caeiowa.org/>

O'Brien County Outreach Center

Upper Des Moines Opportunity, Inc.
140 2nd St. SE, PO Box 462
Primghar, IA 51245
Phone: 712-957-1023
Hours: Mon-Thurs 8:00-12:00 & 1:00-4:00
Website: <http://www.udmo.com/>

Osceola County Outreach Center

Upper Des Moines Opportunity, Inc.
1672 Northwest Blvd.
Sibley, IA 51249
Phone: 712-754-2573
Hours: Mon, Wed, Fri 8:00-12:00 & 1:00-4:00
Website: <http://www.udmo.com/>

Page County

West Central Community Action
500 1/2 N. Broad St.
Shenandoah, IA 51601
Phone: 712-246-2585
Hours: Mon - Thurs 8:00-4:30 & Fri 8:00-12:00
by appointment only
Website: <https://www.westcentralca.org/>

Palo Alto County Outreach Center

Upper Des Moines Opportunity, Inc.
2905 25th St., PO Box 353
Emmetsburg, IA 50536
Phone: 712-852-3482
Hours: Mon & Wed 9:00-12:00 & 1:00-3:30;
Tues 9:00-12:00; Thurs 1:00-3:30
Website: <http://www.udmo.com/>

Plymouth County Outreach

Mid-Sioux Opportunity, Inc.
180 10th Street SE, PO Box 1
LeMars, IA 51031
Phone: 712-546-6603 or 800-859-2025
Hours: Tues & Thurs 9:00-4:00
Website: <http://www.midsioux.org/>

Pocahontas County Outreach Center

Upper Des Moines Opportunity, Inc.
406 N.W. 7th Street, PO Box 67
Pocahontas, IA 50574
Phone: 712-335-3335
Hours: Mon-Fri 9:00-12:00 & 1:00-3:00
Website: <http://www.udmo.com/>

Polk County – Ankeny

IMPACT Community Action Partnership
641 S Ankeny Blvd, Ste H
Ankeny, IA 50023-3418
Phone: 515-518-4770
Hours: Mon-Fri 8:30-4:30
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

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Polk County – Drake Site Office (Des Moines)

IMPACT Community Action Partnership
3226 University Ave.
Des Moines, IA 50311
Phone: 515-518-4770
Hours: Mon-Fri 8:30-4:30
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Polk County – Valley Junction (West Des Moines)

West Des Moines Human Services
IMPACT Community Action Partnership
139 6th St., PO Box 65320
West Des Moines, IA 50265-0320
Phone: 515-222-3660
Hours: Mon, Tues, Thurs 8:00-3:00; Wed 8:00-12:00
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to info@impactcap.org. In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

Pottawattamie County

West Central Community Action
300 W. Broadway, Suite 35
Omni Centre Business Park
Council Bluffs, IA 51503
Phone: 712-322-2621
Hours: Mon-Fri 8:00-4:30 by appointment only
Website: <https://www.westcentralca.org/>

Poweshiek County Family Development Center

Mid-Iowa Community Action, Inc.
611 4th Avenue
Grinnell, IA 50112
Phone: 641-236-3923
Hours: Mon, Tues, Thurs & Fri 9:00-4:00
please call for an appointment or to request appointment outside of these hours
Website: <https://www.micaonline.org/>

Ringgold County Family Development Center

MATURA Action Corporation
306 S. Garfield St
Mt. Ayr, IA 50854
Phone: 641-464-2401
Hours: Mon-Thurs 10:00-3:30
Website: <https://maturacommunityaction.com/>

Sac County Family Development Center

New Opportunities, Inc.
1710 West Main St
Sac City, IA 50583
Phone: 712-662-3236
Hours: Mon – Fri 9:00-4:30
Website: <https://www.newopp.org/>

Scott County

Community Action of Eastern Iowa
500 East 59th Street
Davenport, IA 52807
Phone: 563-324-3236 OR 866-324-3236
Hours: Mon - Fri 8:00-4:30
Website: <https://www.caeiowa.org/>

Shelby County

West Central Community Action
1017 7th St
Harlan, IA 51537
Phone: 712-755-5602
Hours: Mon – Fri 8:00-4:30 by appointment only
Website: <https://www.westcentralca.org/>

Sioux County Outreach

Mid-Sioux Opportunity, Inc.
618 14th St., NE
Sioux Center, IA 51250
Phone: 712-722-3611, Toll Free 800-859-2025
Hours: Mon, Tues, Thurs, Fri 8:00-4:30
Website: <http://www.midsioux.org/>

Story County Family Development

Mid-Iowa Community Action, Inc.
230 SE 16th St., Suite 100
Ames, IA 50010
Phone: 515-956-3333
Hours: Mon, Wed, Fri 9:00-4:00; Tues 12:00-4:00;
Thurs 9:00-1:00
please call for an appointment or to request appointment outside of these hours
Website: <https://www.micaonline.org/>

Tama County Family Development Center

Mid-Iowa Community Action, Inc.
105 South State Street
Tama, IA 52339
Phone: 641-484-4713
Hours: Tues & Thurs 9:00-4:00
please call for an appointment or to request appointment outside of these hours
Website: <https://www.micaonline.org/>

FY2023 IOWA LIHEAP & WX INTAKE SITES
(alphabetical order by County)

Taylor County Family Development Center

MATURA Action Corporation
607 Madison Ave.
Bedford, IA 50833
Phone: 712-523-3144
Hours: Mon 1:00-3:00;
Tues-Thurs 9:00-12:00 and 1:00-3:00
Website: <http://maturacommunityaction.com/>

Union County Family Development Center

MATURA Action Corporation
207B North Elm
Creston, IA 50801
Phone: 641-782-8431
Hours: Mon & Wed 9:00-12:00 & 1:00-4:00
Fri 1:00-4:00
Website: <https://maturacommunityaction.com/>

Van Buren County Resource Center

Southern Iowa Economic Development Association
902 4th St., PO Box 57
Keosauqua, IA 52565
Phone: 641-640-9773 (press 3 for Housing)
Hours: Tues & Wed 8:45-3:45; Rotate local libraries on
Thurs, check the library for details
Website: <https://www.sieda.org/>

Wapello County Resource Center

Southern Iowa Economic Development Association
725 W. 2nd St., PO Box 658
Ottumwa, IA 52501
Phone: 641-682-8741 (press 5 for Housing)
Hours: Mon - Fri 8:00-4:30
Website: <https://www.sieda.org/>

Warren County Center

IMPACT Community Action Partnership
110 N. Howard St
Indianola, IA 50125
Phone: 515-518-4770
Hours: Wed 7:00-3:30
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text
515-518-4770 or send an email to info@impactcap.org.
In both cases, include your name, phone or email
(whichever works best for you), and the type of help
needed (energy, housing, water, etc.).

Washington County

Hawkeye Area Community Action Program
2175 Lexington Blvd, Bldg. 1 East Door
Mailing address: 2176 Lexington Blvd
Washington, IA 52353
Phone: 319-653-7275
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30
Website: <https://www.hacap.org/>

Wayne County Outreach Center

South Central Iowa Community Action Program
203 N Franklin Street
PO Box 223
Corydon, IA 50060
Phone: 641-872-1282
Hours: Mon-Thurs 10:00-3:00
Email: wayneoutreach@scicap.org
Website: <https://scicap.org/>

Webster County

Upper Des Moines Opportunity, Inc.
1325 1st Ave. S
Fort Dodge, IA 50501-1766
Phone: 515-576-7774
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00
Website: <http://www.udmo.com/>

Winnebago County Outreach Center-LIHEAP

North Iowa Community Action Organization
135 School St
Forest City, IA 50436
Phone: 641-585-5863, Toll Free 800-873-1899
Hours: Mon, Tues, Wed & Fri
Website: <https://nicao-online.org/>

Winnebago County Outreach Center-Weatherization

Upper Des Moines Opportunity, Inc.
2905 25th St., PO Box 353
Emmetsburg, IA 50536
Phone: 712-852-3482
Website: <http://www.udmo.com/>

Winneshiek County Family Services

Northeast Iowa Community Action Corporation
305 Montgomery St., PO Box 487
Decorah, IA 52101
Phone: 563-387-4958
Hours: Mon & Wed 8:00-4:30;
Tues, Thurs, Fri 8:00-3:00
Website: <https://www.neicac.org/>

Woodbury County

Community Action Agency of Siouxland
2700 Leech Ave.
Sioux City, IA 51106
Phone: 712-274-1610 Ext. 220
Toll Free: 800-352-3725
Hours: Mon – Fri 8:30–5:00
Website: <https://caasiouxland.org/>

FY2023 IOWA LIHEAP & WX INTAKE SITES
(alphabetical order by County)

Worth County-Cerro Gordo Resource Center-LIHEAP

North Iowa Community Action Organization
100 1st St., NW. Suite 140
Mason City, IA 50401
Phone: 641-423-7766, Toll Free 800-873-1899
Hours: Mon - Fri 8:00-4:30
Website: <https://nicao-online.org/>

Worth County-Cerro Gordo Resource Center-Weatherization

Upper Des Moines Opportunity, Inc.
2905 25th St., PO Box 353
Emmetsburg, IA 50536
Phone: 712-852-3482
Website: <http://www.udmo.com/>

Wright County Outreach Center

Upper Des Moines Opportunity, Inc.
221 W. Broadway
Eagle Grove, IA 50533
Phone: 515-448-3704
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00
Website: <http://www.udmo.com/>